



**SNRL JAIRAM GIRLS COLLEGE**  
**LOHARMAJRA, KURUKSHETRA, HARYANA**  
**(Government Aided and Affiliated to Kurukshetra**  
**University, Kurukshetra)**



**FEEDBACK REPORT**  
**2018-19**

**FEEDBACK ANALYSIS AND ACTION TAKEN REPORT**

IQAC makes it a tradition to mandatorily collect feedback from stakeholders- students, alumni and parents. This is done by the feedback committee. It collects the feedback from different stakeholders and submit it to IQAC. After analyzing the whole data, the IQAC takes the further action with the consent of its members.

### **Objective:**

The objective of this exercise is to gauge the impact of all the efforts of the institution on the various stakeholders. The institution intends to enhance its benefits to reach all the stakeholders.

### **Methodology:**

- The Feedback of stakeholders is collected manually by circulating the Feedback Forms.
- The IQAC holds meeting at the end of the academic year to discuss on the various suggestions and prepare action taken report.
- The action taken report will be circulated among the staff members through the IQAC.
- Feedback is collected only from final year students

### **Analysis:**

The data is compiled and analysed through statistical tools.

General Action Plan after data collection and analysis

- Based on the Annual Feedback Action Taken Report plans for the next academic year will be prepared in the faculty meeting
- Department level meetings are also held to execute and implement the action plan.

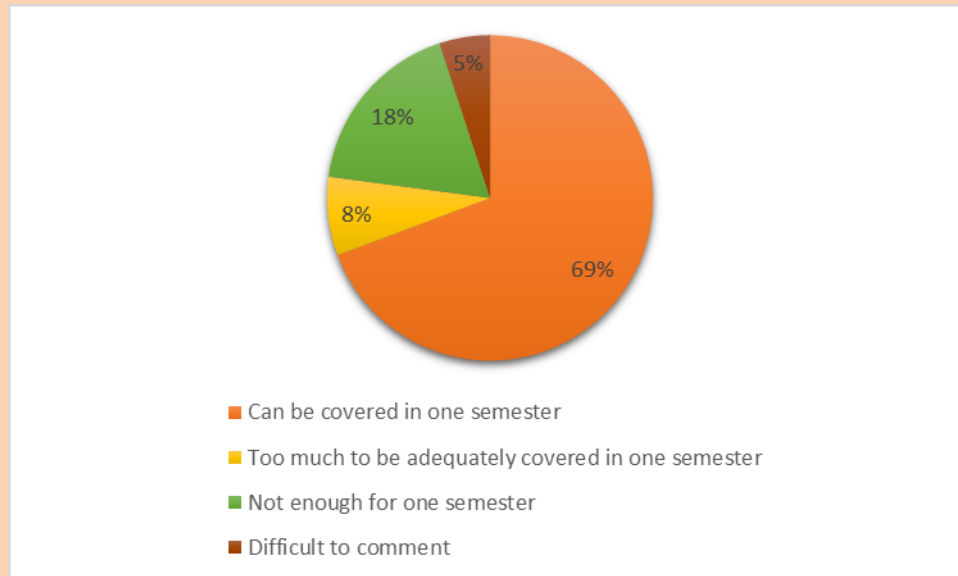
### **Committee composition:**

Feedback committee consist 4-5 members. One of them will act as convenor and others are to be members. Composition of committee may change as per direction of principal

## **2018-19 STUDENTS FEEDBACK ANALYSIS**

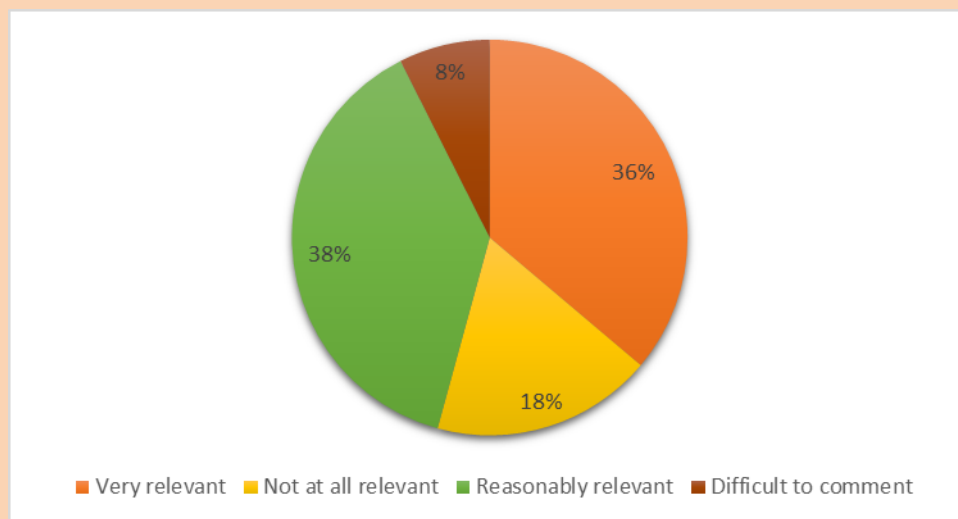
### **1. Course Content:**

- |  |                                |
|--|--------------------------------|
| a) Can be covered in one semester                    | c) Not enough for one semester |
| b) Too much to be adequately covered in one semester | d) Difficult to comment        |



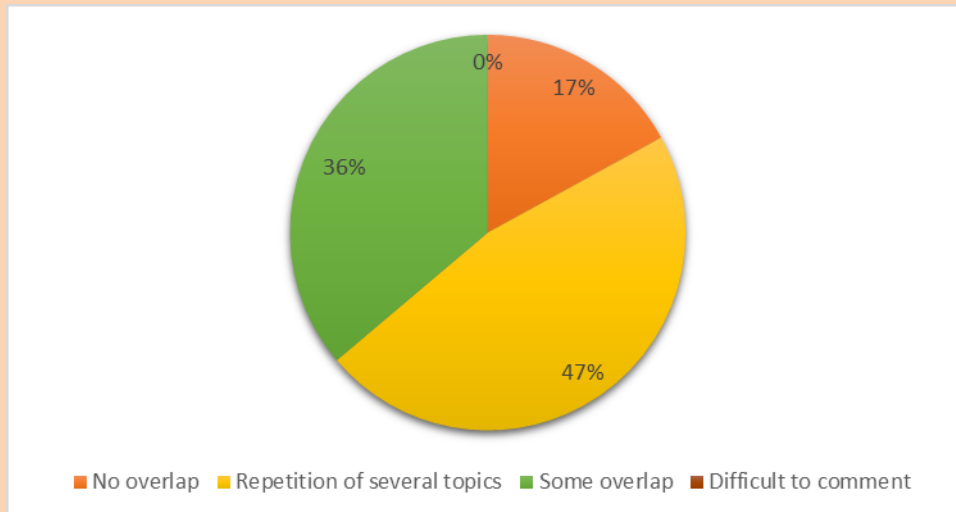
## 2. Relevance of the course in the overall structure of program

- |                        |                         |
|------------------------|-------------------------|
| a) Very relevant       | c) Not at all relevant  |
| b) Reasonably relevant | d) Difficult to comment |



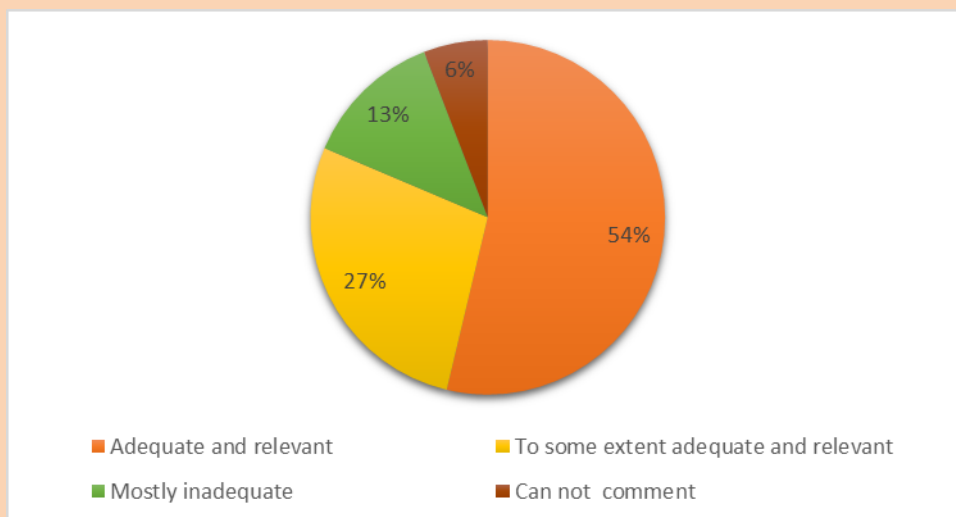
## 3. Overlap with other courses

- |                 |                                 |
|-----------------|---------------------------------|
| a) No overlap   | c) Repetition of several topics |
| b) Some overlap | d) Difficult to comment         |



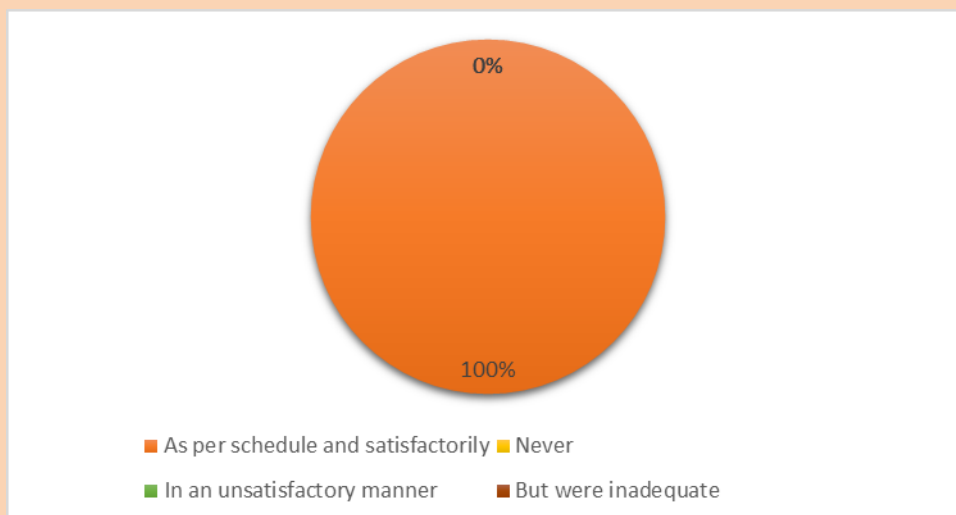
**4. Recommended Reading material was**

- |   |                      |
|---|----------------------|
| a) Adequate and relevant                | c) Mostly inadequate |
| b) To some extent adequate and relevant | d) Cannot comment    |



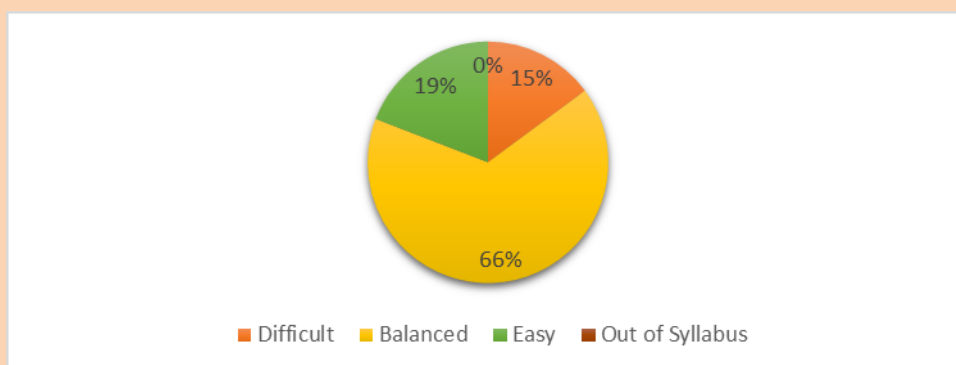
**5. Class tests/mid-semester tests were conducted**

- |                                       |                                |
|---------------------------------------|--------------------------------|
| a) As per schedule and satisfactorily | c) In an unsatisfactory manner |
| b) Never                              | d) But were inadequate         |



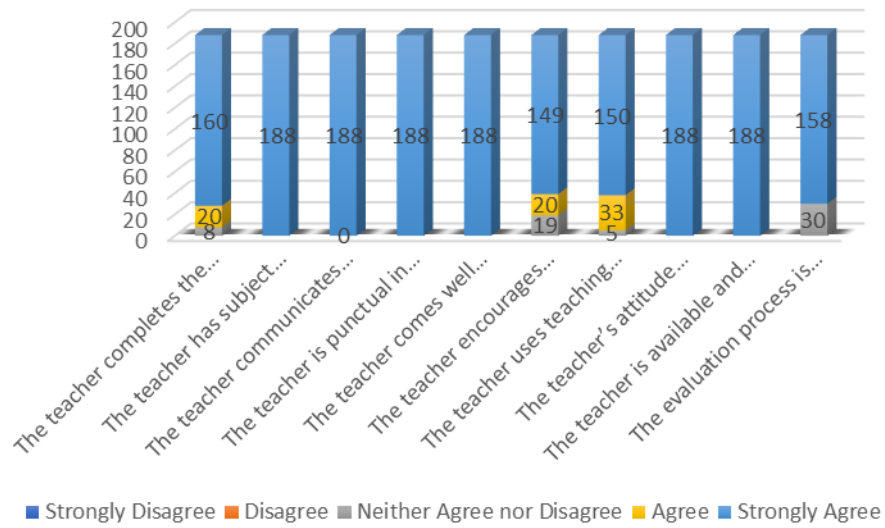
6. The class tests/mid-term tests were

- |              |                    |
|--------------|--------------------|
| a) Difficult | c) Balanced        |
| b) Easy      | d) Out of Syllabus |



II. Using the rating scale below, please tick that best value that expresses your opinion.  
(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)

		1	2	3	4	5
1.	The teacher completes the entire syllabus in time					
2.	The teacher has subject knowledge					
3.	The teacher communicates clearly and inspires me by her teaching					
4.	The teacher is punctual in the class					
5.	The teacher comes well prepared for the class					
6.	The teacher encourages participation and discussion in class					
7.	The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.					
8.	The teacher's attitude towards students is friendly & helpful					
9.	The teacher is available and accessible in the College					
10.	The evaluation process is fair and unbiased					



## Annexure



**Seth Navrang Rai Lohia Jairam Girls College,  
Lohar Majra, Kurukshetra  
(Student Feedback Form)**

Class: B.Sc. III (Surbhi)

Semester: 5th-6th

Course Title: B.Sc(N.M)

Academic year: 2018-2019

**Feedback (Curriculum, Teaching, Learning & Evaluation)**

I. For each of the question, you are required to indicate your opinion by encircling the letter a, b, c or d.

1. Course Content:
 

a) Can be covered in one semester b) Too much to be adequately covered in one semester	c) Not enough for one semester d) Difficult to comment
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2. Relevance of the course in the overall structure of program
 

a) Very relevant b) Reasonably relevant	c) Not at all relevant d) Difficult to comment
--	---
3. Overlap with other courses
 

a) No overlap b) Some overlap	c) Repetition of several topics d) Difficult to comment
----------------------------------	--
4. Recommended Reading material was
 

a) Adequate and relevant b) To some extent adequate and relevant	c) Mostly inadequate d) Cannot comment
---	---
5. Class tests/mid-semester tests were conducted
 

a) As per schedule and satisfactorily b) Never	c) In an unsatisfactory manner d) But were inadequate
---	--
6. The class tests/mid-term tests were
 

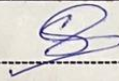
a) Difficult b) Easy	c) Balanced d) Out of Syllabus
-------------------------	-----------------------------------

II. Using the rating scale below, please tick that best value that expresses your opinion.  
(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)

	1	2	3	4	5
1. The teacher completes the entire syllabus in time					✓
2. The teacher has subject knowledge					✓
3. The teacher communicates clearly and inspires me by her teaching					✓
4. The teacher is punctual in the class				✓	
5. The teacher comes well prepared for the class					✓
6. The teacher encourages participation and discussion in class					✓
7. The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.				✓	
8. The teacher's attitude towards students is friendly & helpful				✓	
9. The teacher is available and accessible in the College					✓
10. The evaluation process is fair and unbiased					✓

III. Suggestions for improvements

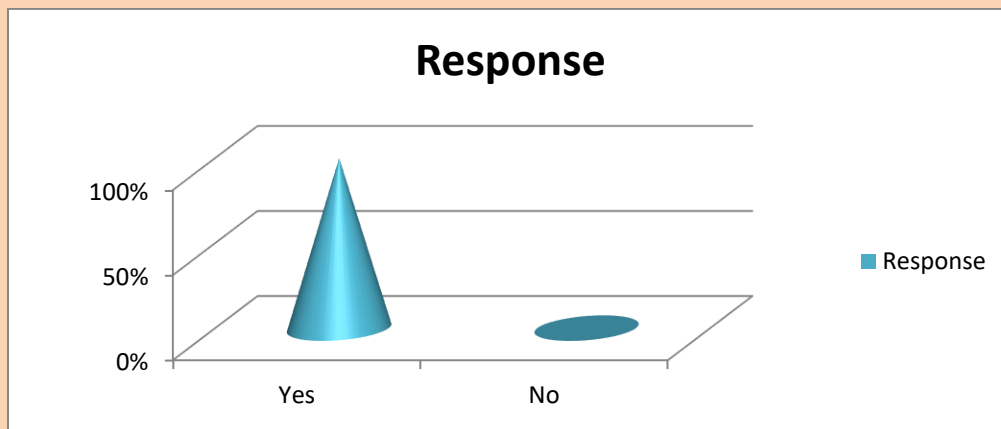
1.	Suggestion regarding Library Facility	<u>well maintained</u>
2.	Suggestion regarding Extra Co-Curricular activity	<u>its good</u>
3.	Suggestion regarding Internet facility	<u>Satisfactory</u>
4.	Any Other Suggestion	

(i) Name and Signature of Student (Optional): Surbhi 

## ALUMNI FEEDBACK ANALYSIS

### 1. Do you feel proud to be associated with this college as alumni?

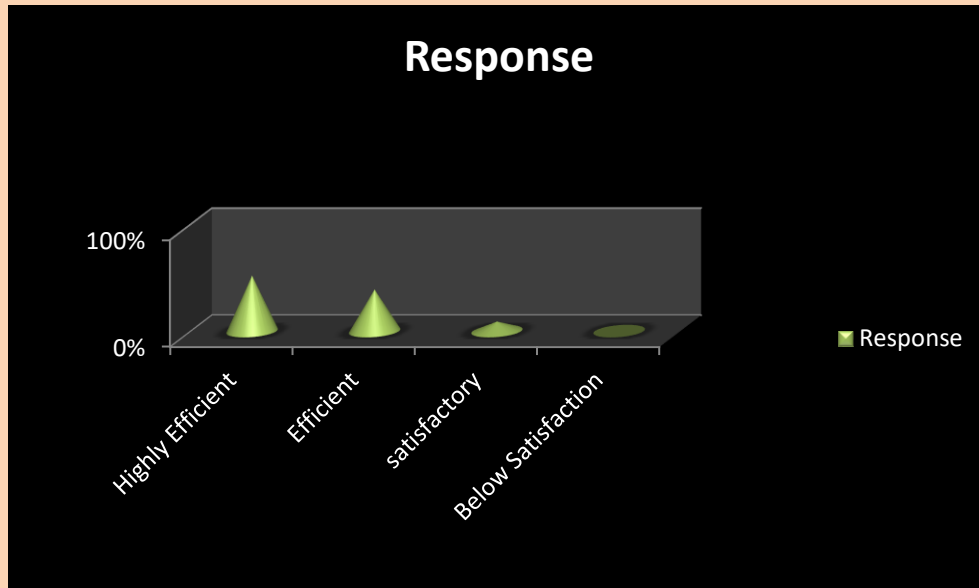
Options	Response
Yes	100%
No	0%



### 2. How do you rate development activities organized by the college for your overall development?

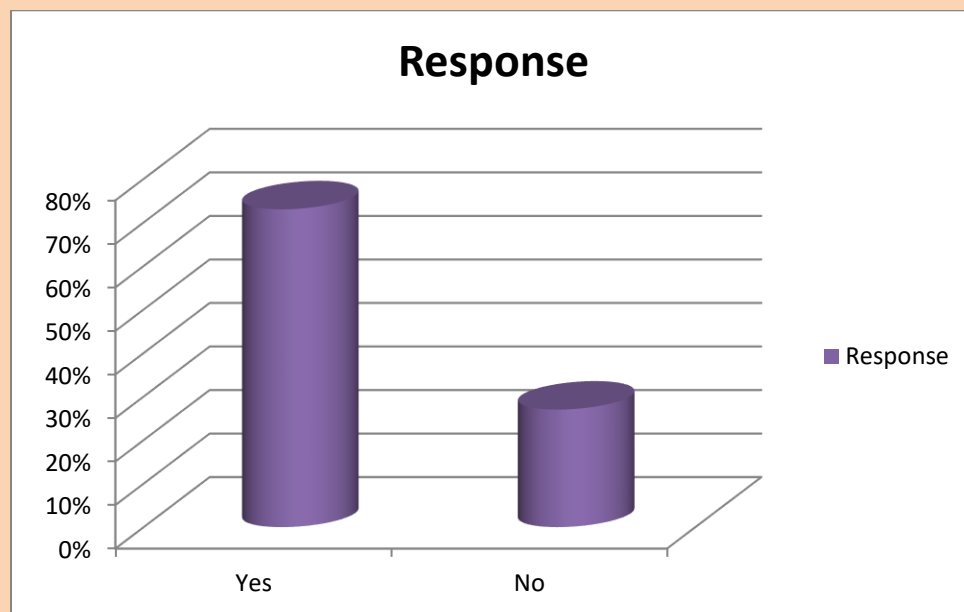
Options	Response
Highly Efficient	82%
Efficient	12%
satisfactory	6%
Below Satisfaction	0%





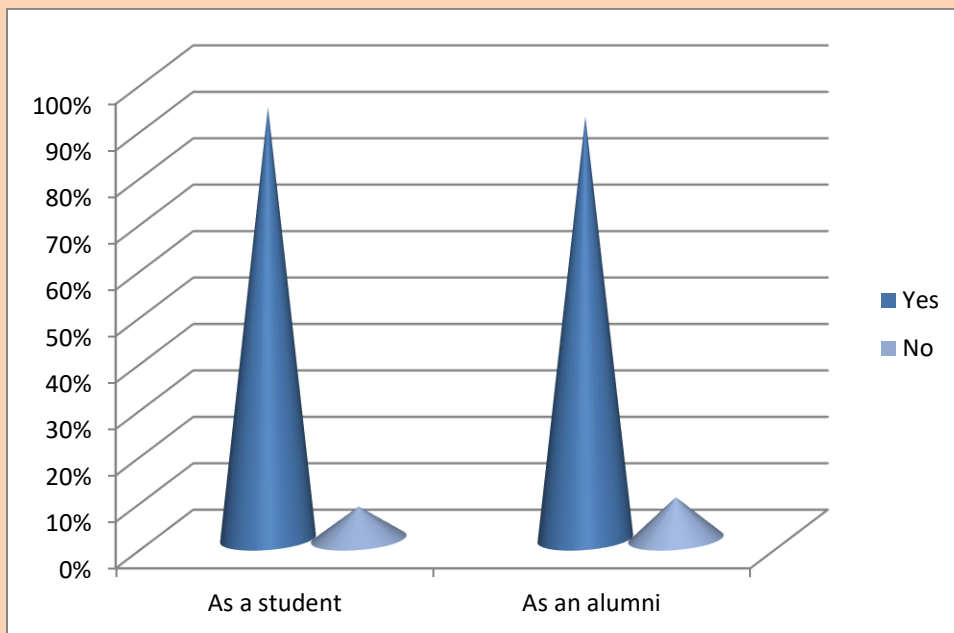
3. *Are you willing to contribute to the development of the college?*

Options	Response
Yes	73%
No	27%



**4. Were/Are your grievances properly handled at the college?**

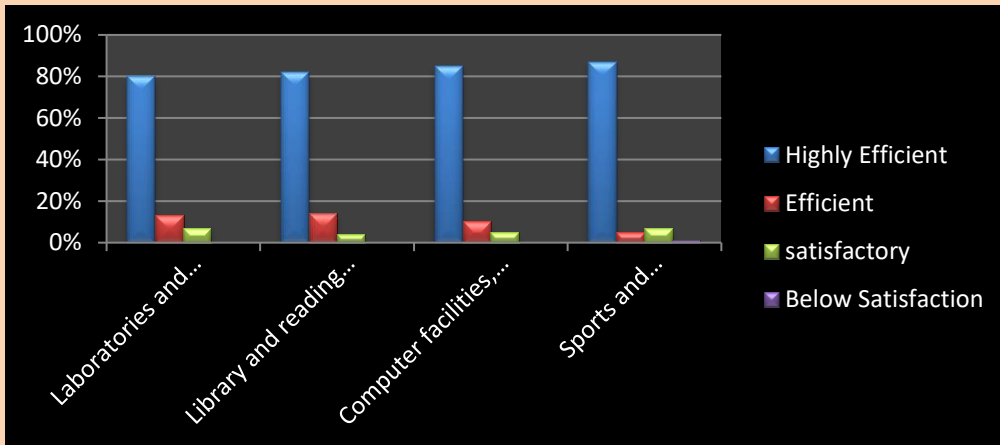
<b>Option</b>	<b>As a student</b>	<b>As an alumni</b>
Yes	93%	91%
No	7%	9%



**5. Rate the adequacy of the following as they were during your tenure as a student at this college.**

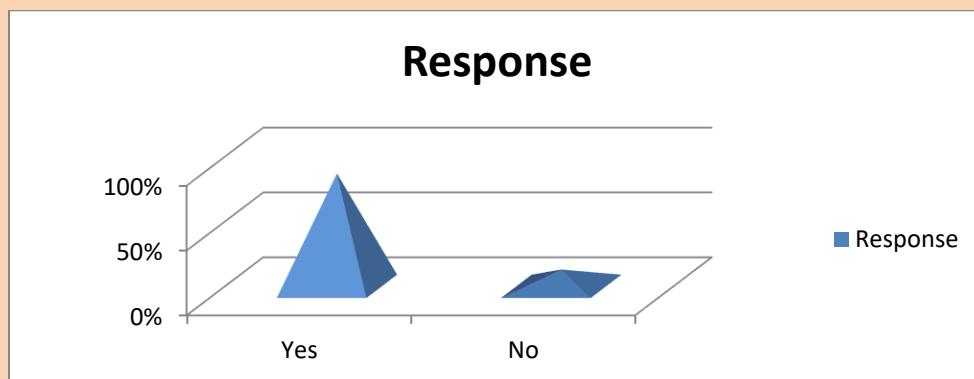
<b>Options</b>	<b>Laboratories and equipments</b>	<b>Library and reading room</b>	<b>Computer facilities, internet, wi-fi</b>	<b>Sports and extracurricular activities</b>
<b>Highly Efficient</b>	82%	81%	83%	84%
<b>Efficient</b>	15%	12%	8%	7%

<b>satisfactory</b>	3%	7%	9%	9%
<b>Below Satisfaction</b>	0%	0%	0%	0%



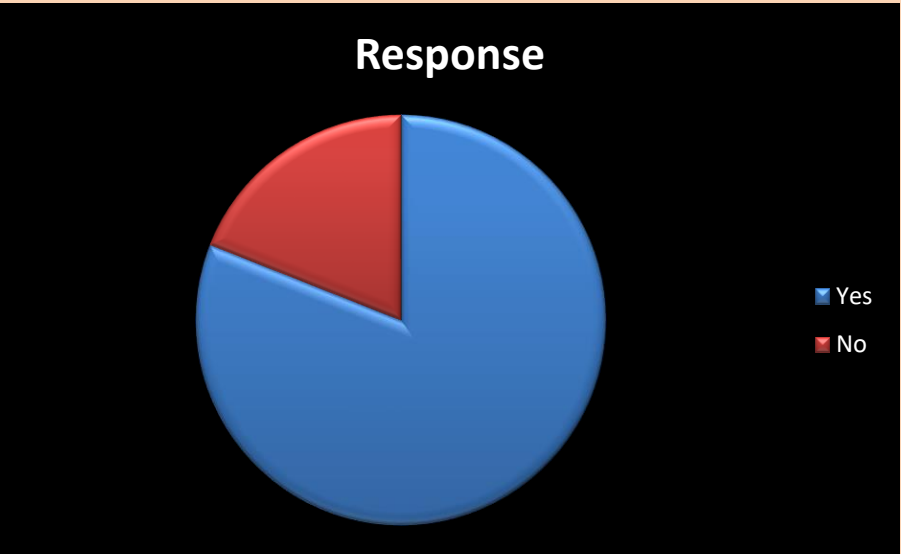
6. *Have you obtained sufficient subject knowledge (both in theory and practical) at this college?*

<b>Options</b>	<b>Response</b>
<b>Yes</b>	87%
<b>No</b>	13%




7. *Were the HODs and faculty cooperative?*

<i>Options</i>	<b>Response</b>
<i>Yes</i>	81%
<i>No</i>	19%



## Annexure



### Seth Navrang Rai Lohia Jairam Girls College

#### Lohar Majra, Kurukshetra

Web: [www.jairamgroups.org](http://www.jairamgroups.org)  
Email: [jrgcollegekkr@gmail.com](mailto:jrgcollegekkr@gmail.com)  
Contact No: 01744-274559

*Alumni Feedback form*

ESSENTIAL DETAILS	
Alumni Name: <u>Neha</u>	Mother's Name: <u>Smt. Guljar Kaur</u>
Father's Name: <u>Sh. Pooresh Kumar</u>	Class: <u>B.A (Gen)</u>
Year of Passing out: <u>2018-2019</u>	
Permanent Address: <u>V.P.O. Barua</u>	
Designation (if any):	
Present Organization and Address of Organization (if any):	
E-Mail ID: <u>monika09@gmail.com</u>	Mobile No.: <u>9896864816</u>
Contact No.: <u>9896864816</u>	

Kindly select the appropriate option as per the following criteria.  
A - Highly Efficient, B - Efficient, C - Satisfactory, D - Below Satisfaction

I. FEEDBACK ABOUT COLLEGE	
1. Do you feel proud to be associated with this college as an Alumni?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
2. How do you rate development activities organized by the college for your overall development?	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
3. Are you willing to contribute to the development of the college?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
4. Were/Are your grievances properly handled at the college?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
a) As a student	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
b) As an alumni	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
5. Rate the adequacy of following as they were during your tenure as Student at this college	
a) Laboratories and Equipments	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
b) Library and Reading Room	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
c) Computer Facilities, Internet, Wi-Fi	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
d) Sports and Extracurricular activities	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>

II. FEEDBACK DEPARTMENT & FACULTY	
6. Have you obtained sufficient subject knowledge (both in theory and practice) at this College?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
7. Were the HODs and Faculty cooperative?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

III. Most Memorable Moment in this college (If Any):

when the college conducted Disinfection

IV. Suggestions for Improvements:

Wifi facility, Computer facilities changed.

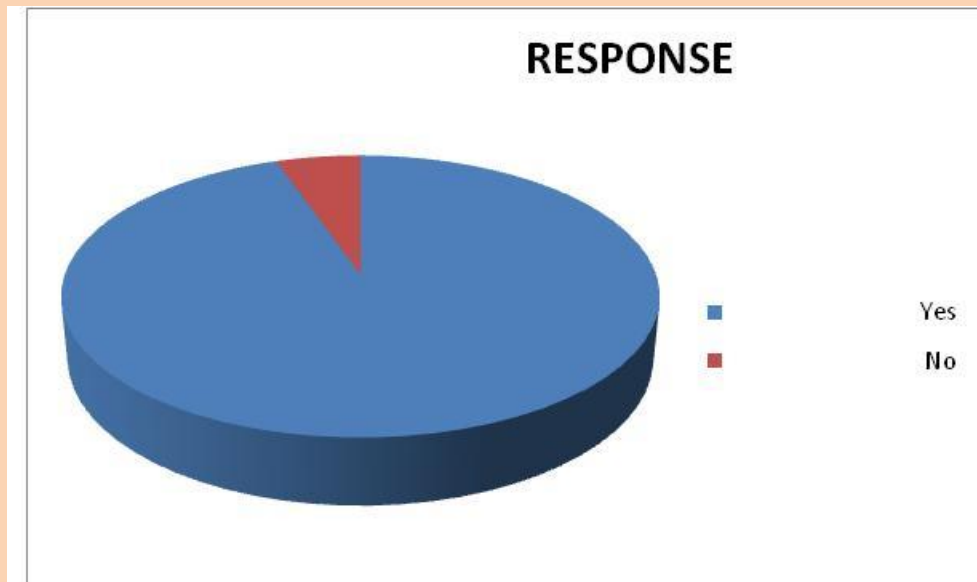
V. Any contact of Alumni Settled in Foreign country	Name	Contact	Country

Date: 05-07-19 Signature: Neha

## PARENTS' FEEDBACK ANALYSIS

### 1. Is the college staff helpful and co-operative during the admission process?

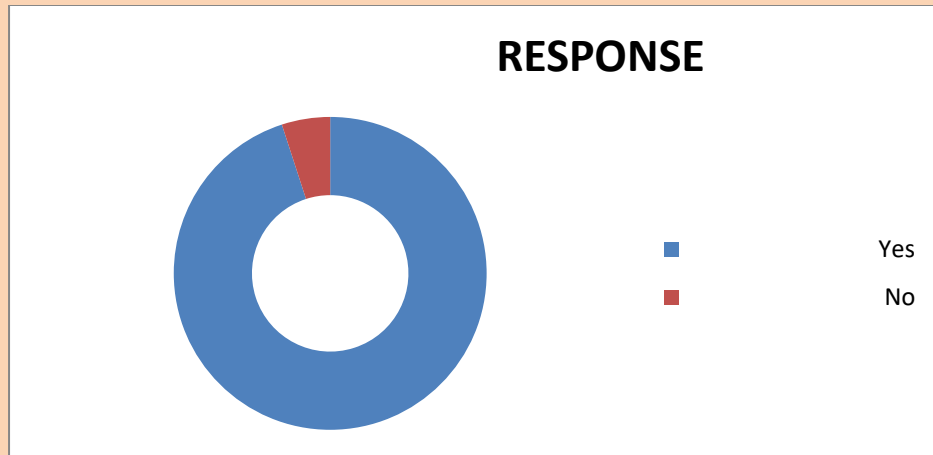
OPTIONS	RESPONSE
Yes	94.7%
No	5.3%



### 2. Does your daughter find the faculty of the college learned and updated?

OPTIONS	RESPONSE
Yes	95%
No	5%





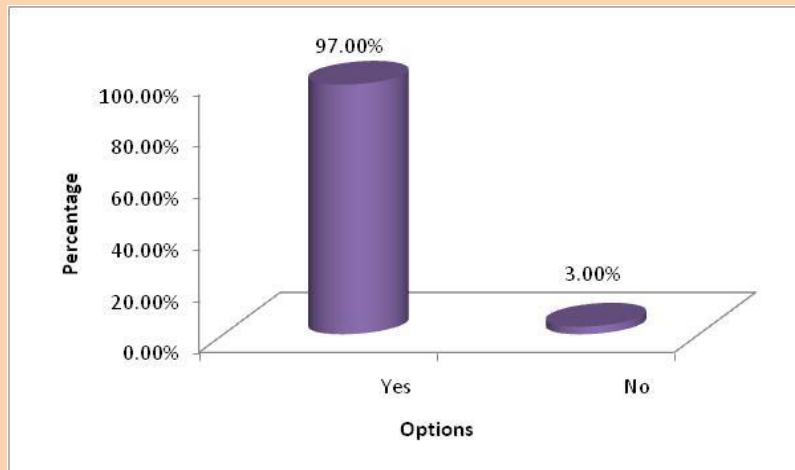
**3. Does your daughter get access to the library books for her studies?**

OPTIONS	RESPONSE
Yes	96.5%
No	3.5%



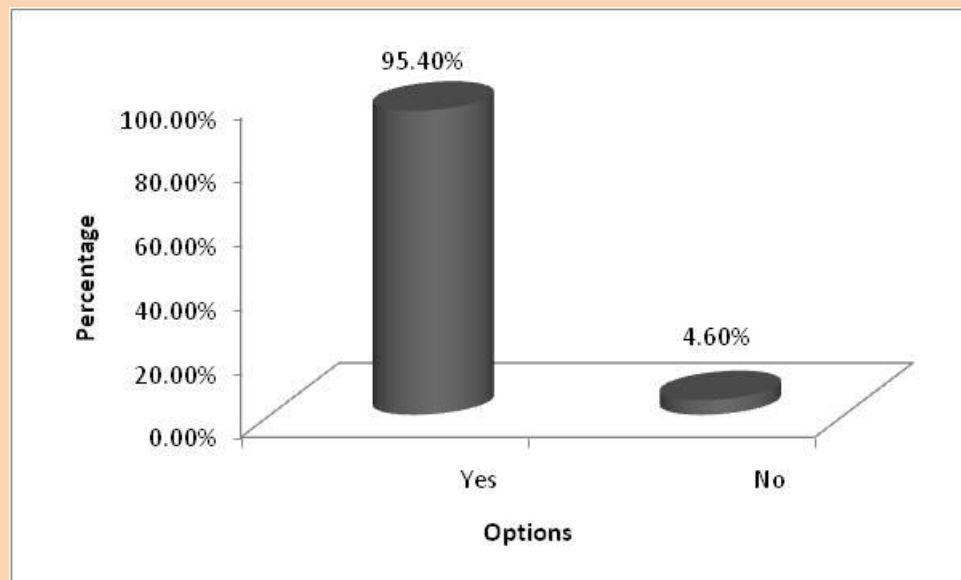
**4. Are you satisfied with the studies of your daughter in the college?**

OPTIONS	RESPONSE
Yes	97%
No	3%



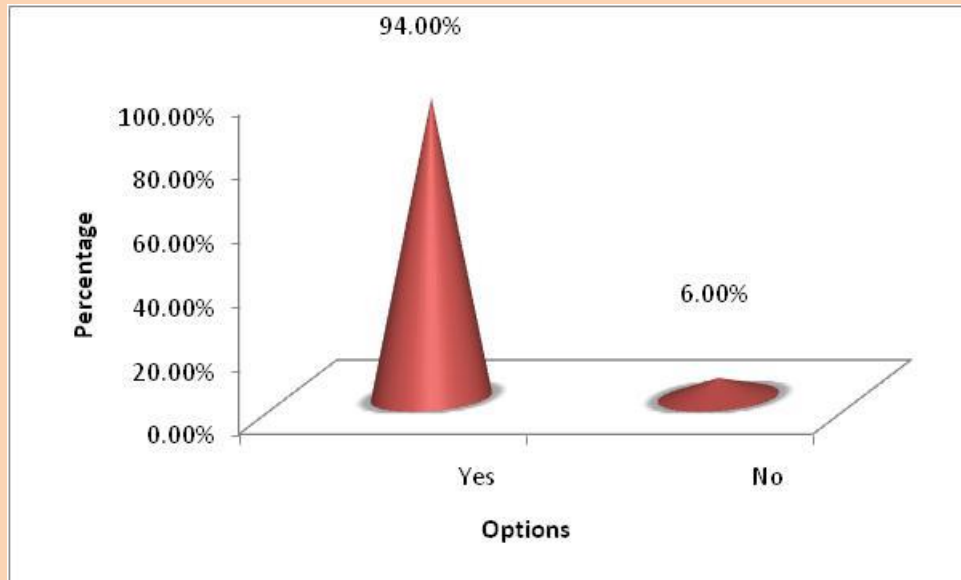
**5. Are you properly attended to whenever you visit the college?**

OPTIONS	RESPONSE
Yes	95.4%
No	4.6%



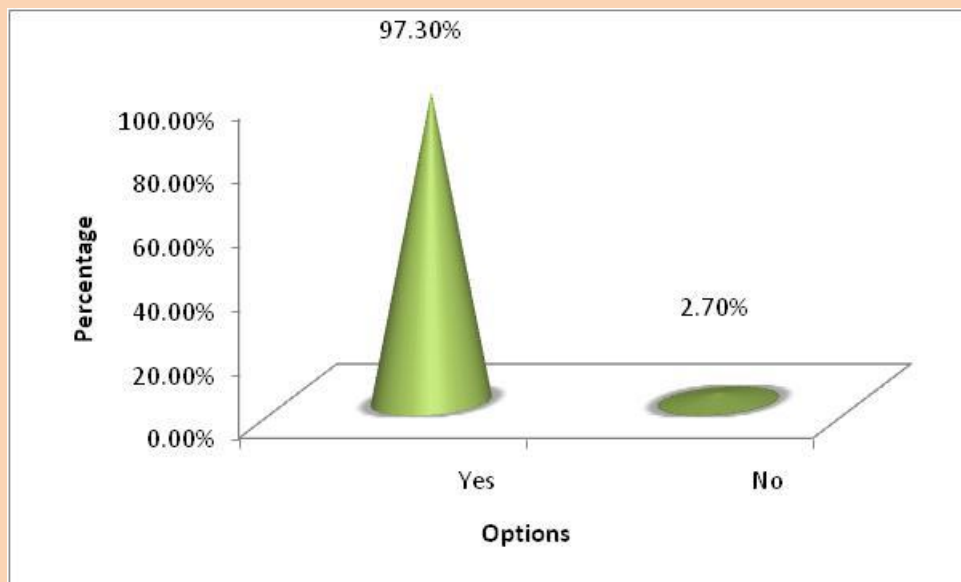
**6. Is your daughter satisfied with discipline in college?**

OPTIONS	RESPONSE
Yes	94%
No	6%



**7. Is your daughter satisfied with cleanliness of the infrastructure?**

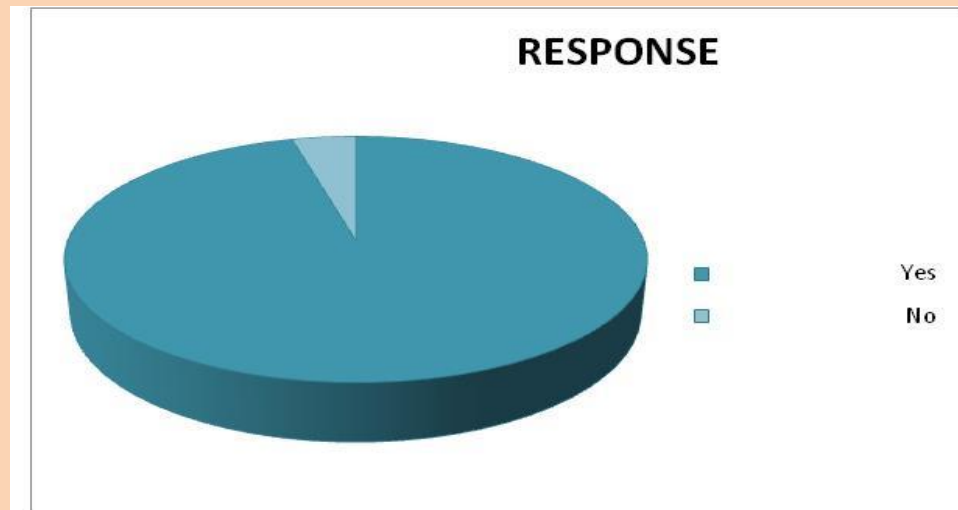
OPTIONS	RESPONSE
Yes	97.3%
No	2.7%



**8. Is your daughter satisfied with the curriculum of the college?**

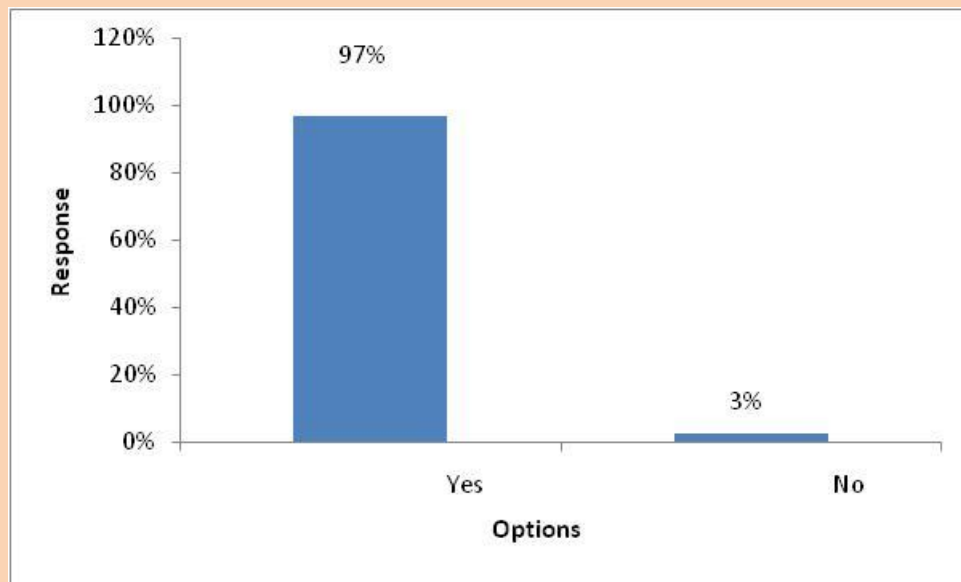
OPTIONS	RESPONSE
---------	----------

Yes	95.9%
No	4.1%



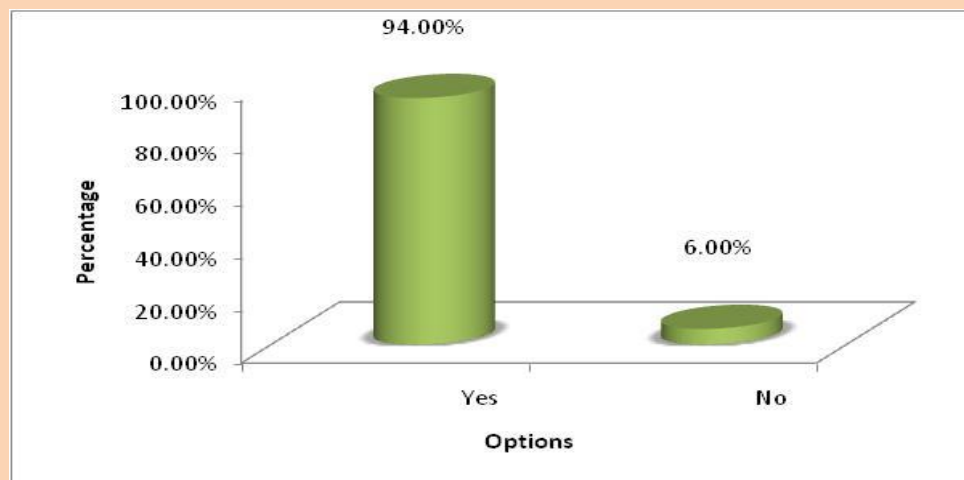
**9. Does your daughter receive enough support from the faculty?**

OPTIONS	RESPONSE
Yes	97%
No	3%



**10. Does the college update you about the performance of your daughter?**

OPTIONS	RESPONSE
Yes	94%
No	6%



# Annexure

## PARENTS' FEEDBACK

Session 2018-19

Name of Student: Neha Sharma Class: BA Final Roll No.: 1225

Q. No.	Question	Response	
1.	Is the college staff helpful and cooperative during the admission process? क्या शैक्षिक स्टाफ दाखिले की प्रक्रिया में आपकी सहायता करता है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
2.	Does your daughter find the faculty of the college learned and updated? क्या आपकी पुत्री शैक्षिक स्टाफ से संतुष्ट है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
3.	Does your daughter get access to the library books for her studies? क्या आपकी पुत्री पढ़ाई हेतु पुस्तकालय से पुस्तकें लेती है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
4.	Are you satisfied with the studies of your daughter in the college? क्या आप महाविद्यालय की शिक्षा के स्तर से संतुष्ट है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
5.	Are you properly attended to whenever you visit the college? महाविद्यालय भ्रमण में दौरान आपसे उचित व संतोषजनक व्यवहार किया जाता है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
6.	Is your daughter satisfied with discipline in college? क्या आपकी पुत्री महाविद्यालय में अनुशासन से संतुष्ट है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
7.	Is your daughter satisfied with cleanliness of the infrastructure? क्या आपकी पुत्री महाविद्यालय में साफ सफाई से संतुष्ट है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
8.	Is Your daughter satisfied with the curriculum of the college? क्या आपकी पुत्री महाविद्यालय के पाठ्यक्रम से संतुष्ट है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
9.	Does your daughter receive enough support from the faculty? क्या आपकी पुत्री को शैक्षणिक स्टाफ से पूर्ण सहयोग मिलता है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
10.	Does the college update you about the performance of your daughter? क्या महाविद्यालय आपको आपकी पुत्री की शैक्षणिक व अन्य गतिविधियों से अवगत करवाता है ?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Signature of Parents/Guardian

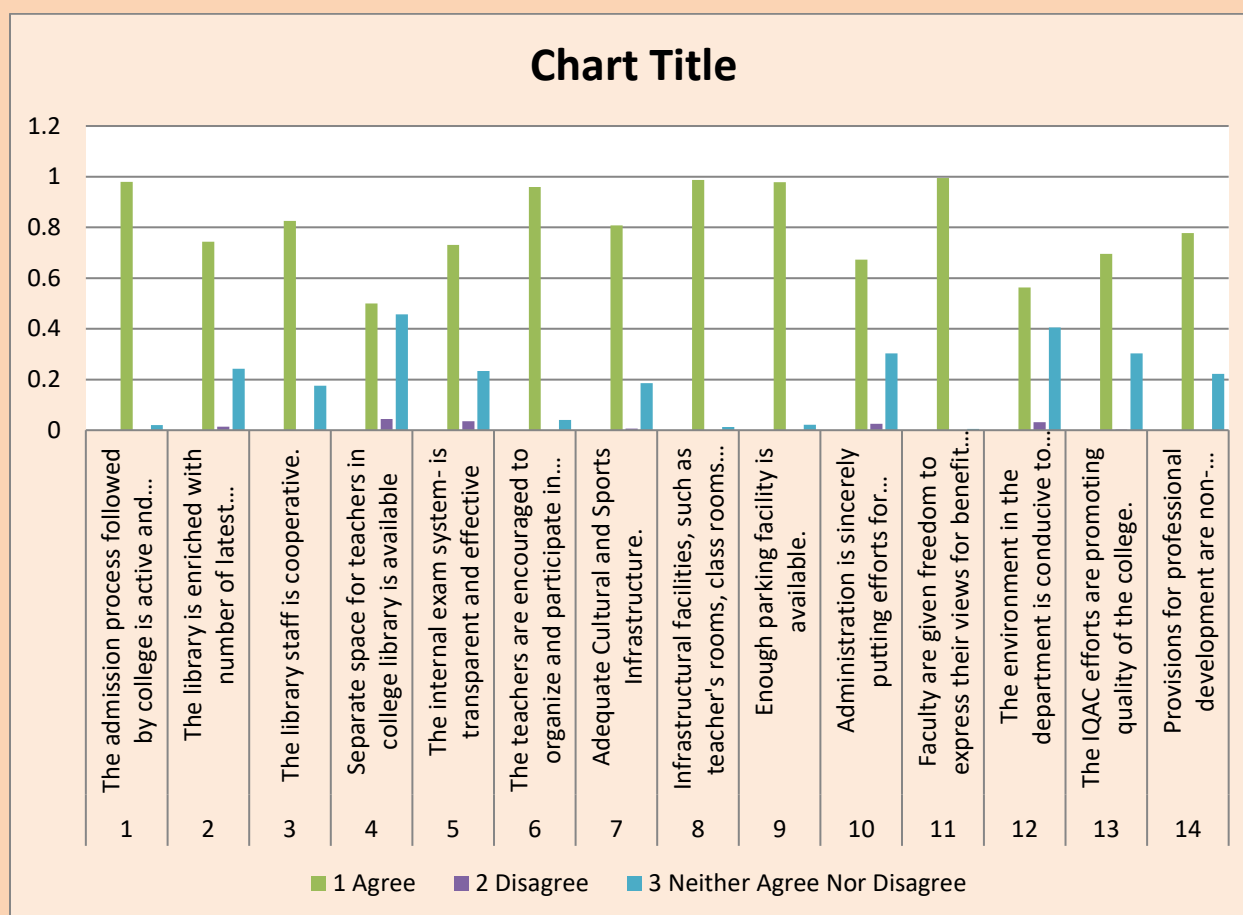


## TEACHERS' FEEDBACK ANALYSIS

Qus. No.	Nature of Question	1	2	3
		Agree	Disagree	Neither Agree Nor Disagree
1	The admission process followed by college is active and transparent.	97.95%	0.00%	2.05%
2	The library is enriched with number of latest reference/text books/ journals as per syllabus.	74.39%	1.36%	24.25%
3	The library staff is cooperative.	82.50%	0.00%	17.50%
4	Separate space for teachers in college library is available	49.99%	4.36%	45.65%
5	The internal exam system- is transparent and effective	73.04%	3.57%	23.39%
6	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences.	95.95%	0.00%	4.05%
7	Adequate Cultural and Sports Infrastructure.	80.84%	0.58%	18.58%
8	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the college	98.75%	0.00%	1.25%
9	Enough parking facility is available.	97.80%	0.00%	2.20%
10	Administration is sincerely putting efforts for development of college.	67.25%	2.50%	30.25%

11	Faculty are given freedom to express their views for benefit of students and college	99.50%	0.00%	0.50%
12	The environment in the department is conducive to teaching and research.	56.28%	3.20%	40.52%
13	The IQAC efforts are promoting quality of the college.	69.50%	0.25%	30.25%
14	Provisions for professional development are non-discriminatory and fair.	77.75%	0.00%	22.25%

## Graphical Analysis of Teachers' Feedback



## Annexure

### SNRL Jai Ram Girls College, Lohar Majra Kurukshetra

#### Feedback form for Teachers

Name of Teacher Dr./Ms. Dr. ANITA SHARMA Academic Year: 2018-2019  
Designation: Asst. Prof. Department: MUSIC VOCAL

(1 – Agree, 2- Disagree, 3 – Neither Agree Nor Disagree)

Please Tick (✓) the following parameters

Sr. No.	Parameters	1	2	3
1.	The admission process followed by college is active and transparent	✓		
2.	The library enriched with number of latest reference/ text books / journals as per syllabus.	✓		
3.	The library staff is cooperative	✓		
4.	Separate space for teachers in college library is available	✓		
5.	The internal exam system – is transparent and effective	✓		
6.	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences	✓		
7.	Adequate Cultural and Sports Infrastructure	✓		
8.	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the College	✓		
9.	Enough parking facility is available	✓		
10.	Administration is sincerely putting efforts for development of college	✓		
11.	Faculty are given freedom to express their views for benefit of students and college	✓		
12.	The environment in the department is conducive to teaching and research.	✓		
13.	The IQAC efforts are promoting quality of the college	✓		
14.	Provisions for professional development are non-discriminatory and fair.	✓		

Any Other Suggestion \_\_\_\_\_

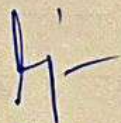
Signature

*Anita Sharma*

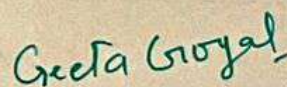


### **Action Taken on the basis of feedback responses 2018-19**

1. From the pie chart it is clear that majority of the students are satisfied with the extent of coverage of syllabus in the class. However , some students were not satisfied with coverage of syllabus in the class. So extra classes were taken by the teachers.
2. Infrastructure facilities were improved in Gym for students.
3. It was decided to encourage and guide the students more for competitive exams.
4. Though Alumni meetings have been conducted efforts will be made to invite more alumni to attend meetings and to support the development of the college.
5. More and continuous efforts to be made for the overall development and enhancement of teaching learning process.



Co-ordinator  
IQAC  
S.N.R.L. Jairam Girls College  
Lohar Majra (Kurukshetra)



Principal  
SNRL Jairam Girls College  
Lohar Majra, Kurukshetra