



# SNRL JAIRAM GIRL COLLEGE

**LOHAR MAJRA, KURUKSHETRA, HARYANA**

*(Government Aided and Affiliated to Kurukshetra University,  
Kurukshetra)*



## FEEDBACK REPORT

**2019-20**

**By:**

**Internal Quality Assurance Cell**

## FEEDBACK SYSTEM

IQAC makes it a tradition to mandatorily collect feedback from alumni through feedback committee. The committee collects the feedback and submits it to IQAC. Then, IQAC analyses the data and takes further action accordingly.

### ***Composition of Feedback Committee***

Feedback committee consists of 4-5 members. One of them acts as a convener and others are its members. Composition of committee may change as per direction of principal.

### ***Objective***

The objective of taking feedback from alumni is to determine the satisfaction levels of the alumni and identifies scope for institution's betterment.

### ***Methodology***

- ***Collection of Data:*** The feedback is collected manually by circulating the feedback forms.
- ***Analysis and Interpretation:*** The data is analyzed through charts and diagrams. Microsoft Excel is used for this exercise.
- ***Meetings and Action Taken Report:*** Based on the analysis, IQAC holds meeting at the end of the academic year to discuss on the analyzed data, and take up the related issues and alumni's suggestions. Necessary actions to be taken are decided accordingly. Likewise, action taken report is prepared.
- ***Circulation of Action Taken Report:*** The action taken report is circulated among the staff members through IQAC. Action taken report acts as a plan for the next academic year. Department level meetings are also held to execute and implement the action plan.

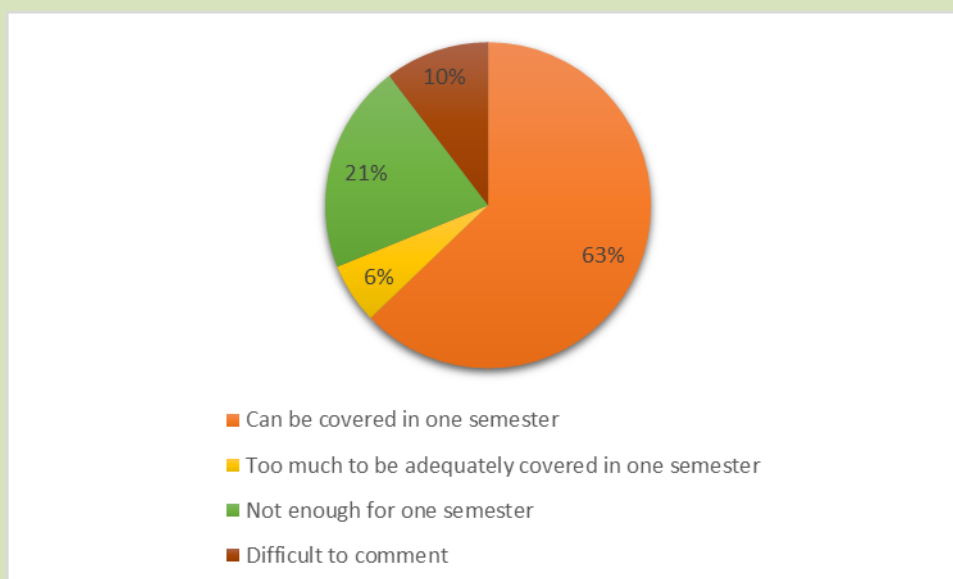
# FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

2019-20

## STUDENTS FEEDBACK ANALYSIS

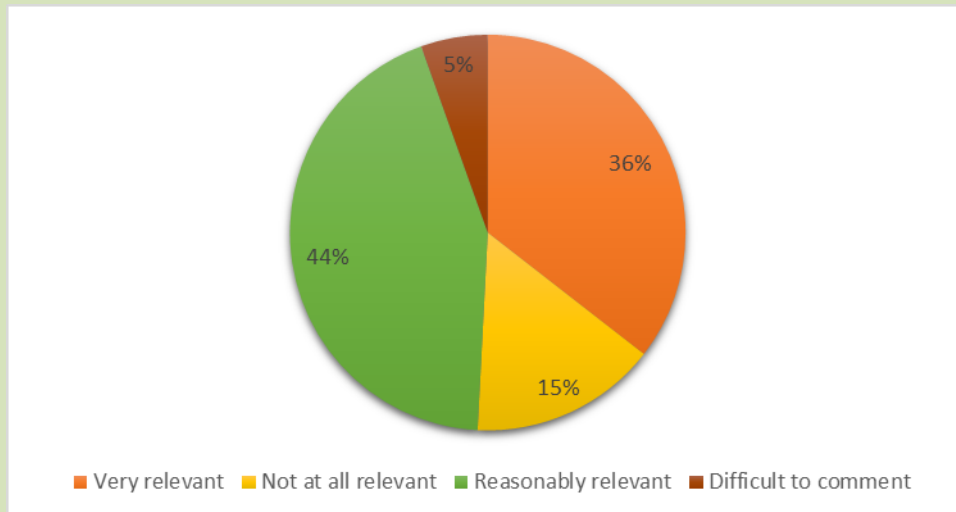
### 1. Course Content:

- |    |   |    |                             |
|----|---|----|-----------------------------|
| a) | Can be covered in one semester                    | c) | Not enough for one semester |
| b) | Too much to be adequately covered in one semester | d) | Difficult to comment        |



### 2. Relevance of the course in the overall structure of program

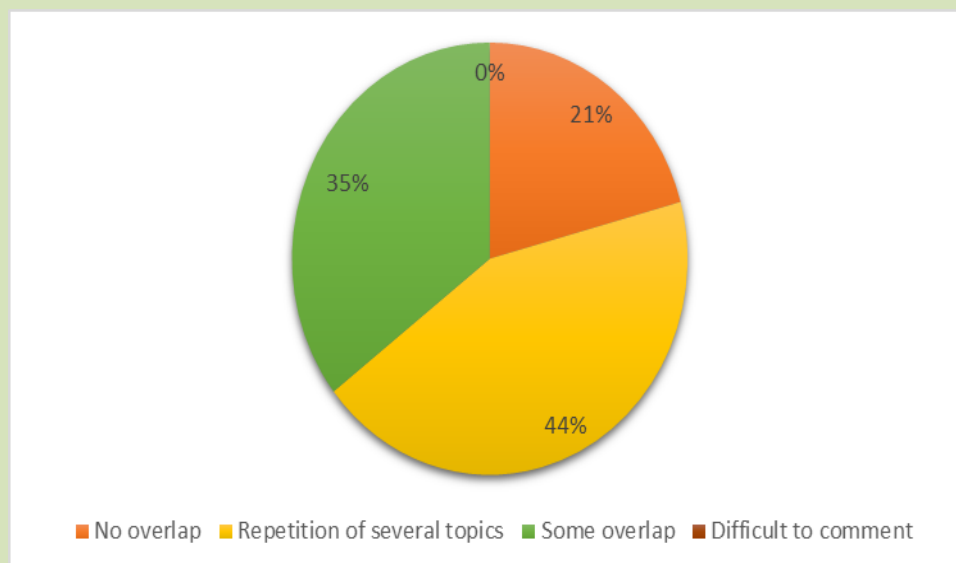
- |    |                     |    |                      |
|----|---------------------|----|----------------------|
| a) | Very relevant       | c) | Not at all relevant  |
| b) | Reasonably relevant | d) | Difficult to comment |



### 3. Overlap with other courses

- a) No overlap
- b) Some overlap

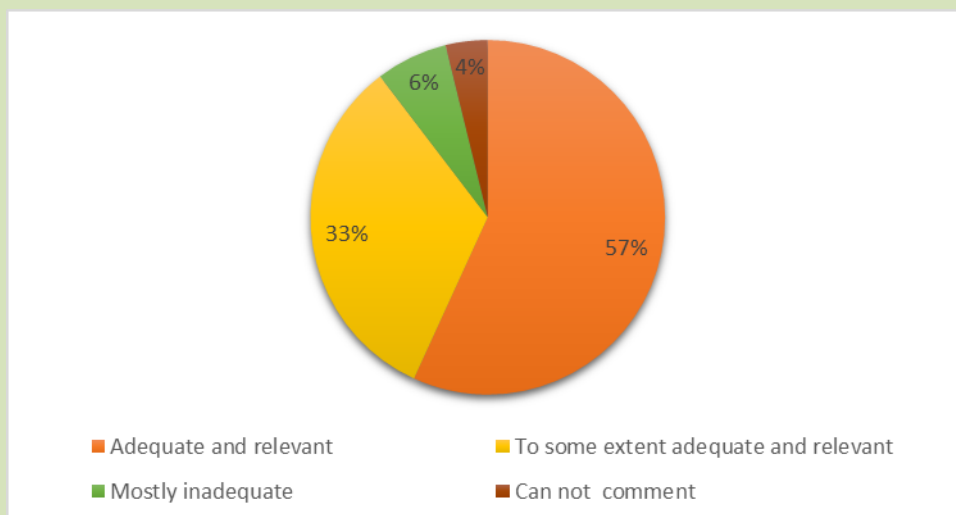
- c) Repetition of several topics
- d) Difficult to comment



### 4. Recommended Reading material was

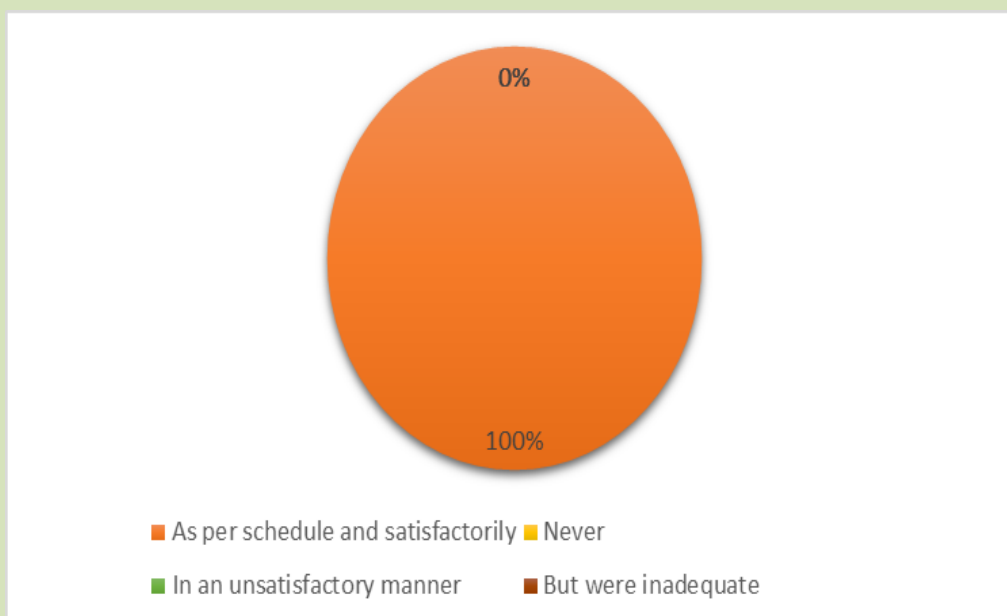
- a) Adequate and relevant
- b) To some extent adequate and relevant

- c) Mostly inadequate
- d) Cannot comment



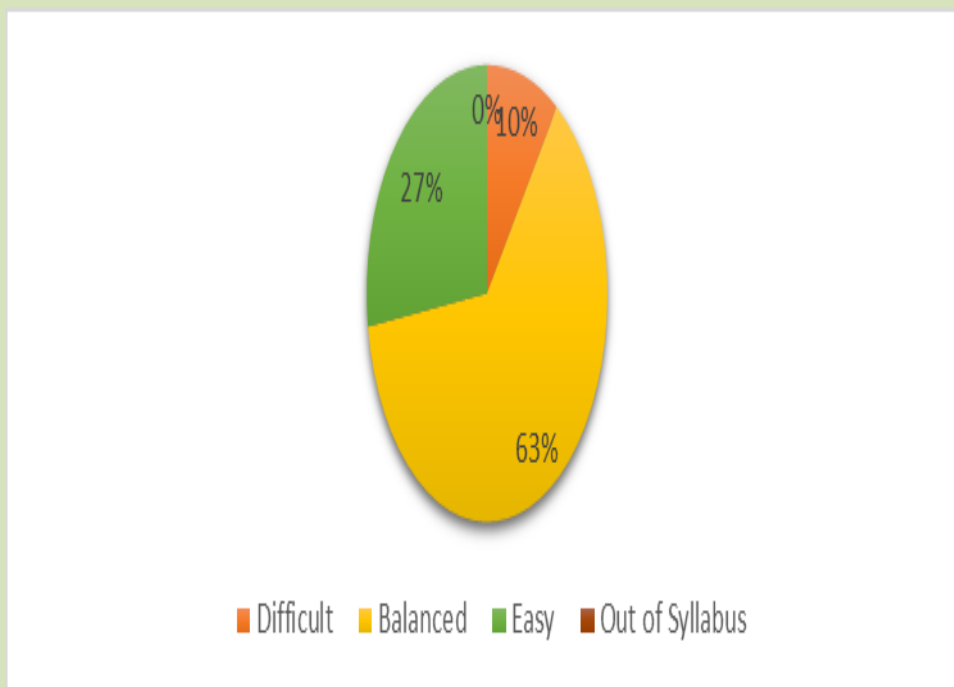
##### 5. Class tests/mid-semester tests were conducted

- |                                       |                                |
|---------------------------------------|--------------------------------|
| a) As per schedule and satisfactorily | c) In an unsatisfactory manner |
| b) Never                              | d) But were inadequate         |



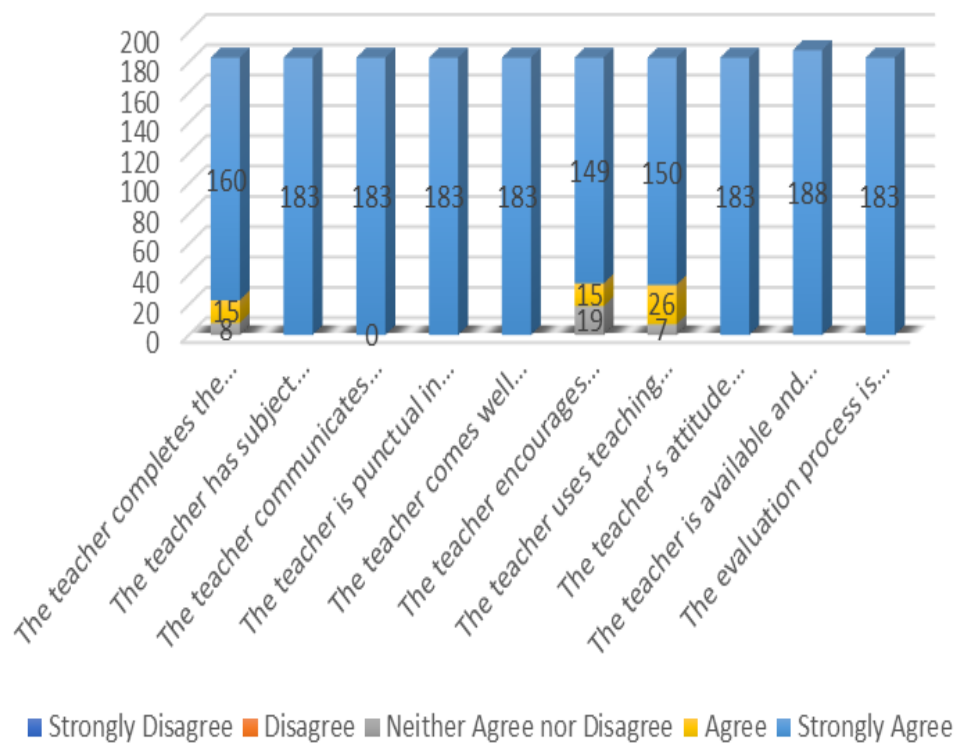
##### 6. The class tests/mid-term tests were

- |              |                    |
|--------------|--------------------|
| a) Difficult | c) Balanced        |
| b) Easy      | d) Out of Syllabus |



**II. Using the rating scale below, please tick that best value that expresses your opinion.**  
**(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)**

		1	2	3	4	5
1.	The teacher completes the entire syllabus in time					
2.	The teacher has subject knowledge					
3.	The teacher communicates clearly and inspires me by her teaching					
4.	The teacher is punctual in the class					
5.	The teacher comes well prepared for the class					
6.	The teacher encourages participation and discussion in class					
7.	The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.					
8.	The teacher's attitude towards students is friendly & helpful					
9.	The teacher is available and accessible in the College					
10.	The evaluation process is fair and unbiased					





## Annexure

### Seth Navrang Rai Lohia Jairam Girls College, Lohar Majra, Kurukshetra (Student Feedback Form)

Class: M.COM

Semester: IVth Sem.

Course Title: Commerce

Academic year: 2019-20

#### Feedback (Curriculum, Teaching, Learning & Evaluation)

I. For each of the question, you are required to indicate your opinion by encircling the letter a, b, c or d.

1. **Course Content:**
  - a) Can be covered in one semester
  - b) Too much to be adequately covered in one semester
  - c) Not enough for one semester
  - d) Difficult to comment
2. **Relevance of the course in the overall structure of program**
  - a) Very relevant
  - b) Reasonably relevant
  - c) Not at all relevant
  - d) Difficult to comment
3. **Overlap with other courses**
  - a) No overlap
  - b) Some overlap
  - c) Repetition of several topics
  - d) Difficult to comment
4. **Recommended Reading material was**
  - a) Adequate and relevant
  - b) To some extent adequate and relevant
  - c) Mostly inadequate
  - d) Cannot comment
5. **Class tests/mid-semester tests were conducted**
  - a) As per schedule and satisfactorily
  - b) Never
  - c) In an unsatisfactory manner
  - d) But were inadequate
6. **The class tests/mid-term tests were**
  - a) Difficult
  - b) Easy
  - c) Balanced
  - d) Out of Syllabus

II. Using the rating scale below, please tick that best value that expresses your opinion.  
(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)

	1	2	3	4	5
1. The teacher completes the entire syllabus in time				<input checked="" type="checkbox"/>	
2. The teacher has subject knowledge				<input checked="" type="checkbox"/>	
3. The teacher communicates clearly and inspires me by her teaching					<input checked="" type="checkbox"/>
4. The teacher is punctual in the class				<input checked="" type="checkbox"/>	
5. The teacher comes well prepared for the class					<input checked="" type="checkbox"/>
6. The teacher encourages participation and discussion in class					<input checked="" type="checkbox"/>
7. The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.					<input checked="" type="checkbox"/>
8. The teacher's attitude towards students is friendly & helpful					<input checked="" type="checkbox"/>
9. The teacher is available and accessible in the College					<input checked="" type="checkbox"/>
10. The evaluation process is fair and unbiased				<input checked="" type="checkbox"/>	

#### III. Suggestions for improvements

1. Suggestion regarding Library Facility	Books for Competitive Exams
2. Suggestion regarding Extra Co-Curricular activity	Conduct activities
3. Suggestion regarding Internet facility	Improve Connection
4. Any Other Suggestion	

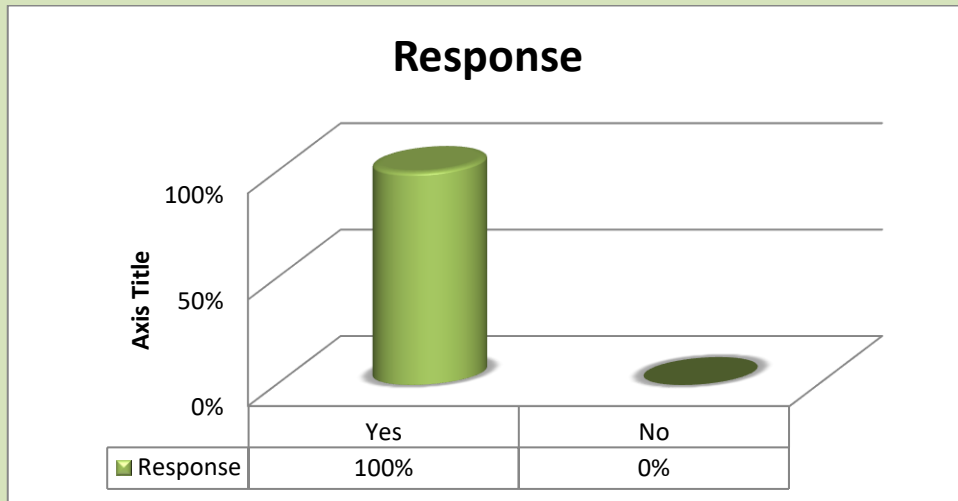
(i) Name and Signature of Student (Optional) \_\_\_\_\_



# ALUMNI FEEDBACK ANALYSIS

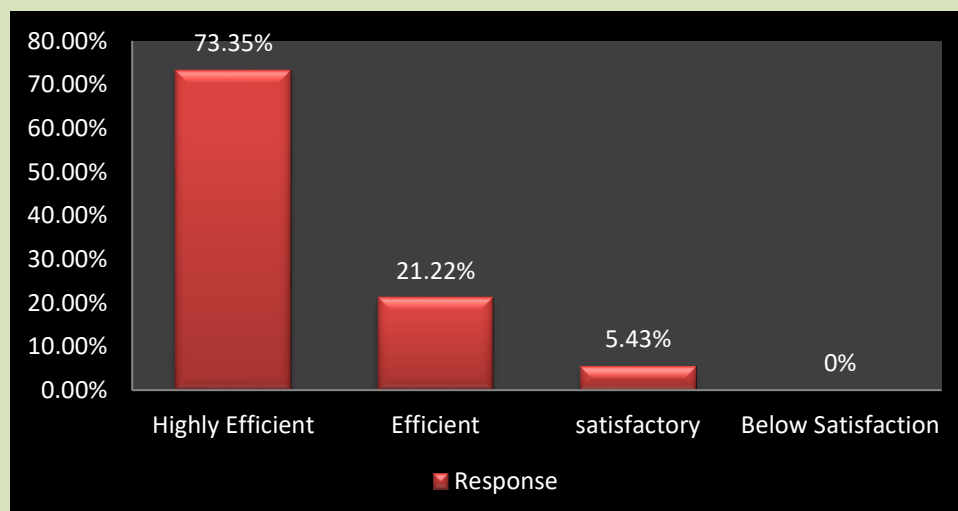
## 1. Do you feel proud to be associated with this college as alumni?

<i>Options</i>	<i>Response</i>
Yes	100%
No	0%



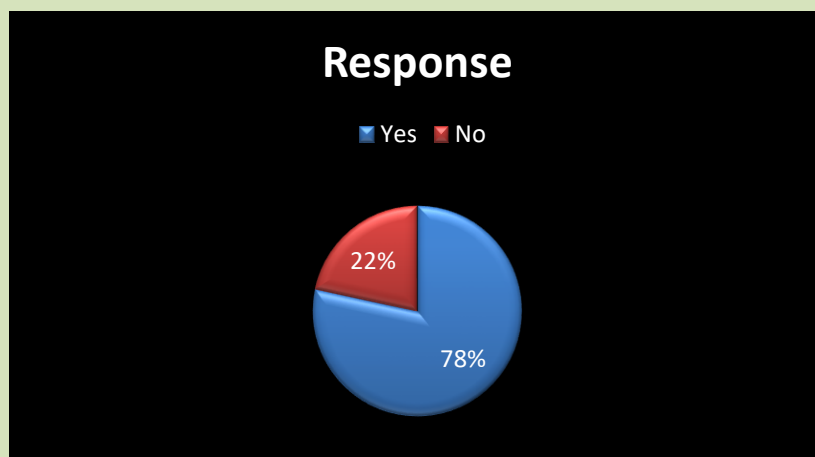
## 2. How do you rate development activities organized by the college for your overall development?

<i>Options</i>	<i>Response</i>
Highly Efficient	73.35%
Efficient	21.22%
satisfactory	5.43%
Below Satisfaction	0%



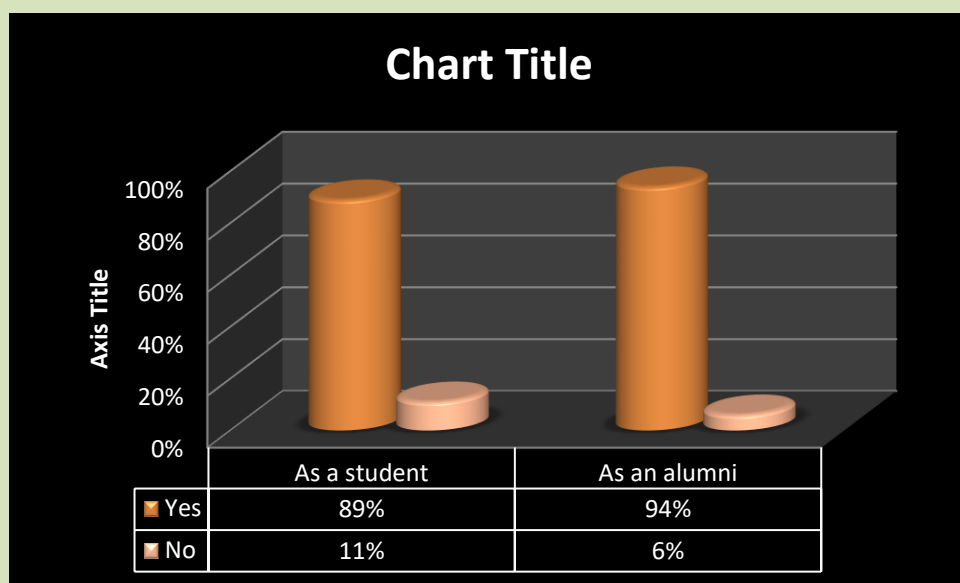
### 3. Are you willing to contribute to the development of the college?

Options	Response
Yes	78.37%
No	21.63%



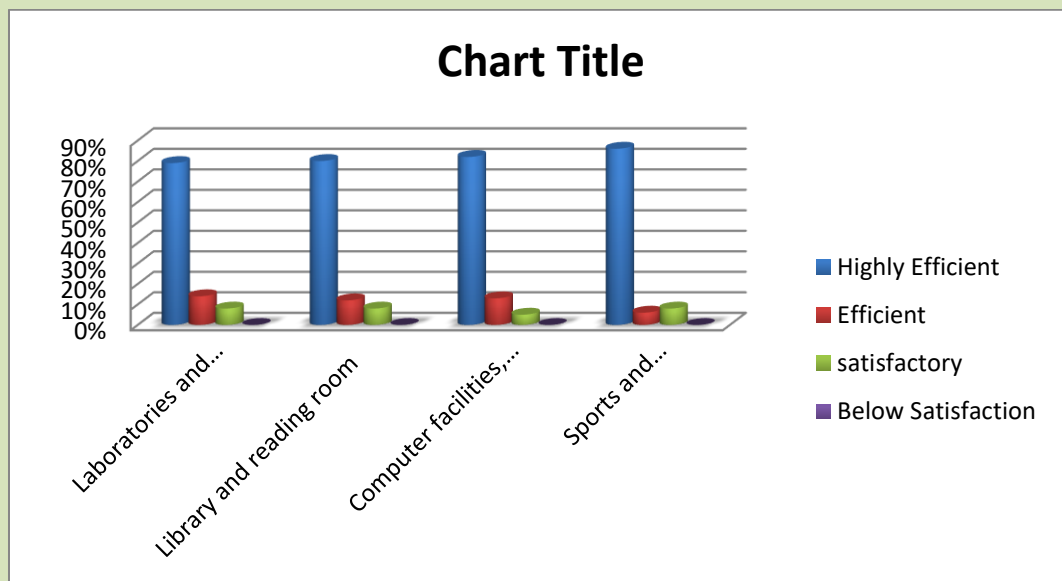
### 4. Were /Are your grievances properly handled at the college?

Option	As a student	As an alumni
Yes	89%	94%
No	11%	6%



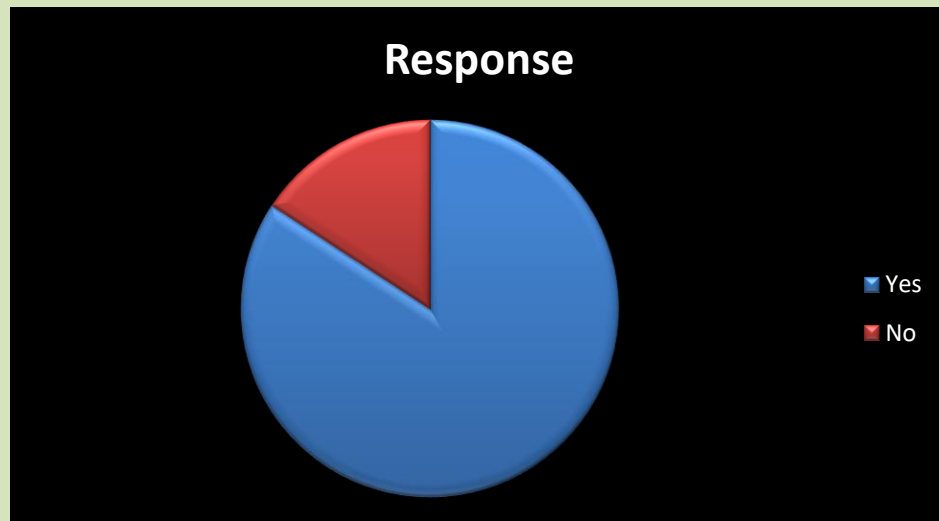
5. Rate the adequacy of the following as they were during your tenure as a student at this college.

Options	Laboratories and equipments	Library and reading room	Computer facilities, internet, wi-fi	Sports and extracurricular activities
Highly Efficient	79%	80%	82%	86%
Efficient	14%	12%	13%	6%
satisfactory	8%	8%	5%	8%
Below Satisfaction	0%	0%	0%	0%



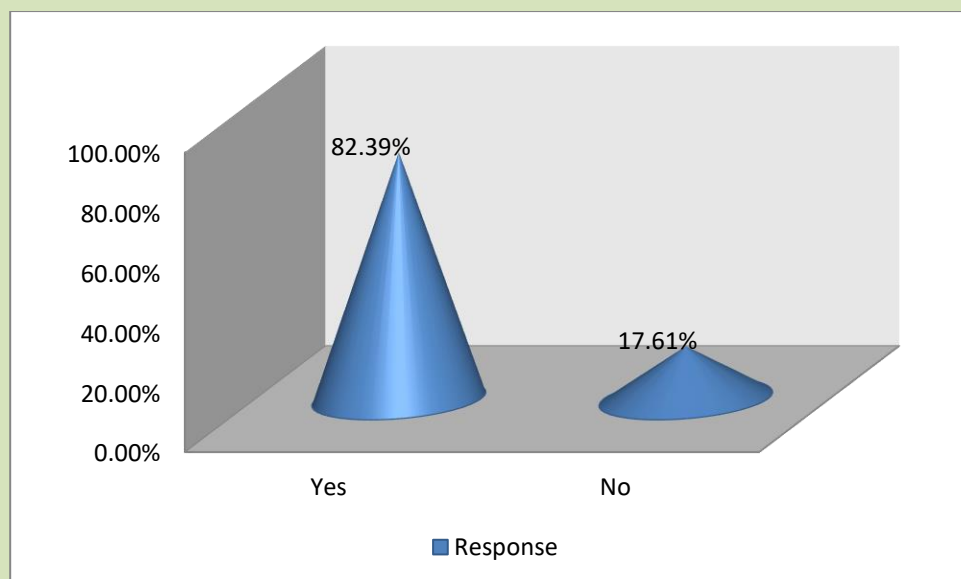
**6. Have you obtained sufficient subject knowledge (both in theory and practical) at this college?**

Options	Response
Yes	84.23%
No	15.77%



**7. Were the HODs and faculty cooperative?**

Options	Response
Yes	82.39%
No	17.61%



## Annexure

**Seth Navrang Rai Lohia Jairam Girls College**  
**Lohar Majra, Kurukshetra**

Photo

Web: [www.jairamgroups.org](http://www.jairamgroups.org)  
 Email: [jrgcollegekkr@gmail.com](mailto:jrgcollegekkr@gmail.com)  
 Contact No: 01744-274559

*Alumni Feedback form*

ESSENTIAL DETAILS	
Alumni Name: <u>Rajni</u>	Mother's Name: _____
Father's Name: <u>Sh Omprakash</u>	Class: <u>B.Sc</u>
Year of Passing out: <u>2020</u>	Permanent Address: <u>will Postgraph</u>
Designation (if any): _____	
Present Organization and Address of Organization (if any): _____	
E-Mail ID: <u>rajni_rajni132@gmail</u>	
Contact No.: <u>7056086256</u>	Mobile No.: _____

Kindly select the appropriate option as per the following criteria.  
A - Highly Efficient, B - Efficient, C - Satisfactory, D - Below Satisfaction

I. FEEDBACK ABOUT COLLEGE	
1. Do you feel proud to be associated with this college as an Alumni?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
2. How do you rate development activities organized by the college for your overall development?	A <input checked="" type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
3. Are you willing to contribute to the development of the college?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
4. Were/Are your grievances properly handled at the college?	
a) As a student	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
b) As an alumni	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
5. Rate the adequacy of following as they were during your tenure as Student at this college	
a) Laboratories and Equipments	A <input checked="" type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
b) Library and Reading Room	A <input checked="" type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
c) Computer Facilities, Internet, Wi-Fi	A <input type="checkbox"/> B <input checked="" type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>
d) Sports and Extracurricular activities	A <input type="checkbox"/> B <input checked="" type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/>

II. FEEDBACK DEPARTMENT & FACULTY	
6. Have you obtained sufficient subject knowledge (both in theory and practice) at this College?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
7. Were the HODs and Faculty cooperative?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

III. Most Memorable Moment in this college (If Any):

we enjoyed Talent show, Diwali mela & every function of college. Never forget my college.

IV. Suggestions for Improvements:

V. Any contact of Alumni Settled in Foreign country	Name	Contact	Country

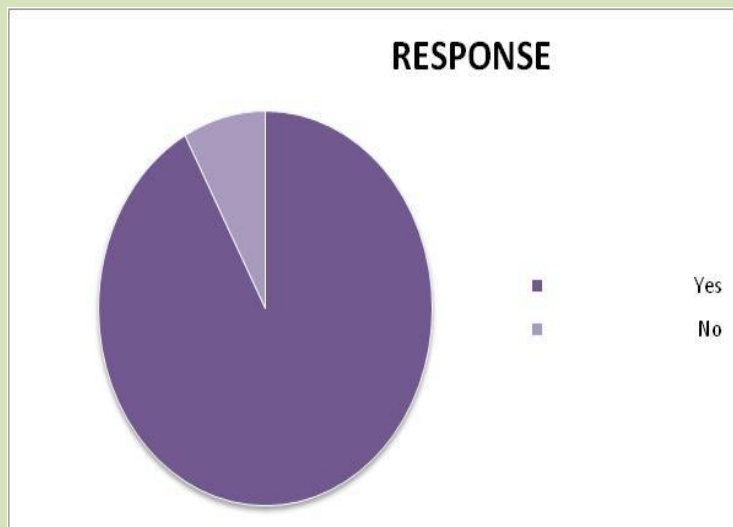
Date: 23/11/21

Signature: Rajni

## PARENTS' FEEDBACK ANALYSIS

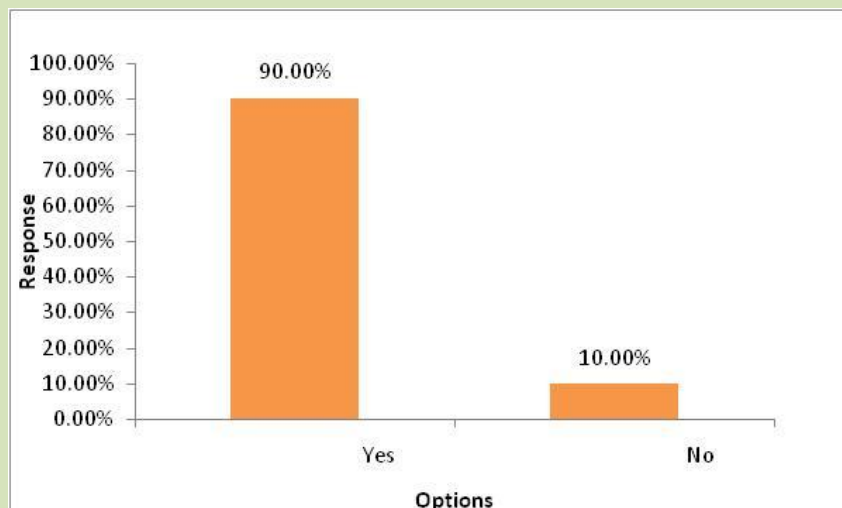
### 1. Is the college staff helpful and co-operative during the admission process?

OPTIONS	RESPONSE
Yes	92%
No	8%



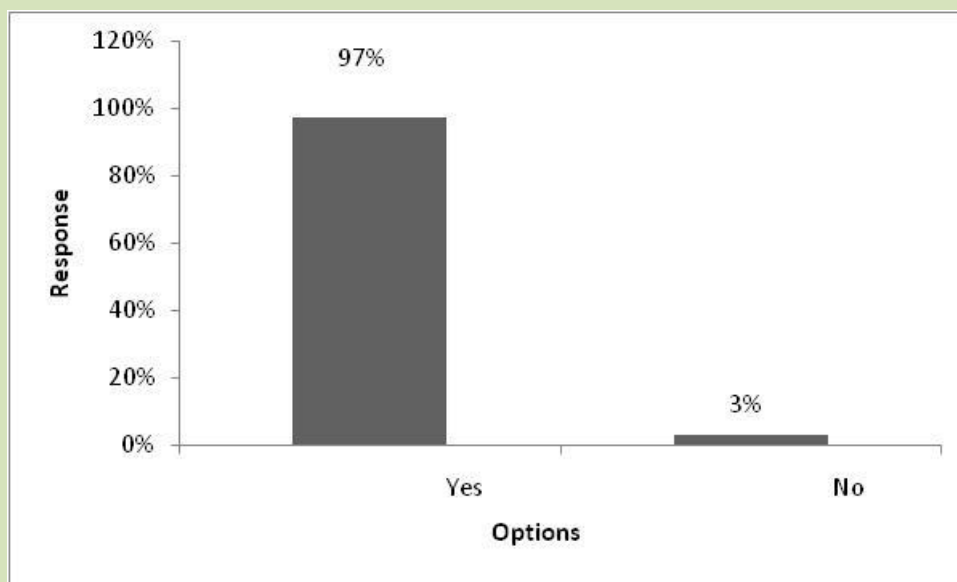
### 2. Does your daughter find the faculty of the college learned and updated?

OPTIONS	RESPONSE
Yes	90%
No	10%



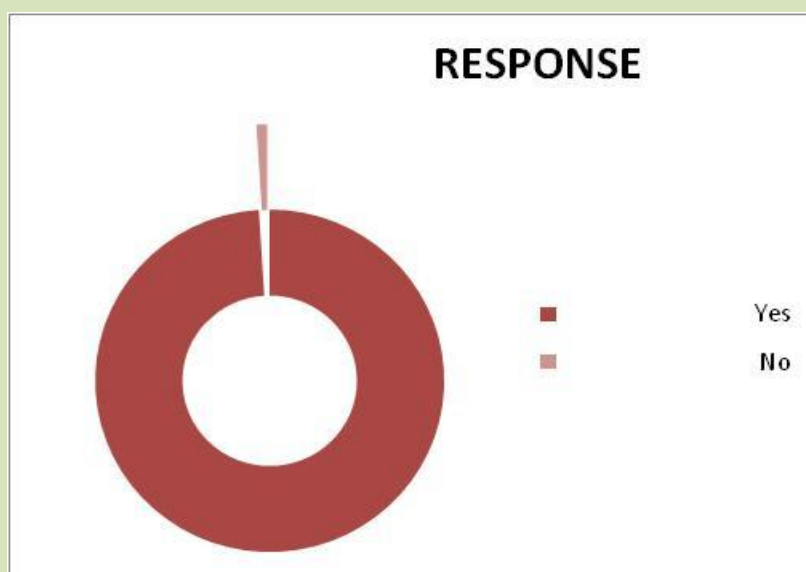
### 3. Does your daughter get access to the library books for her studies?

OPTIONS	RESPONSE
Yes	97%
No	3%



### 4. Are you satisfied with the studies of your daughter in the college?

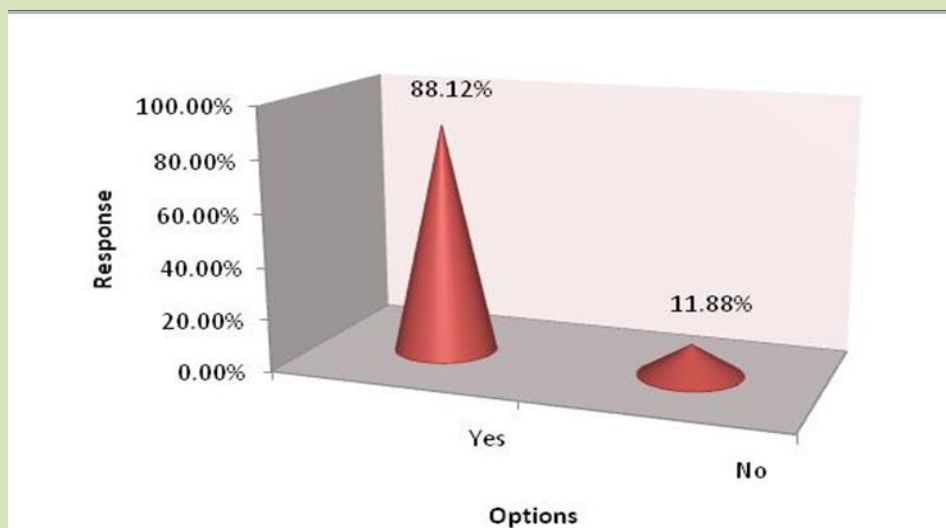
OPTIONS	RESPONSE
Yes	99%
No	1%





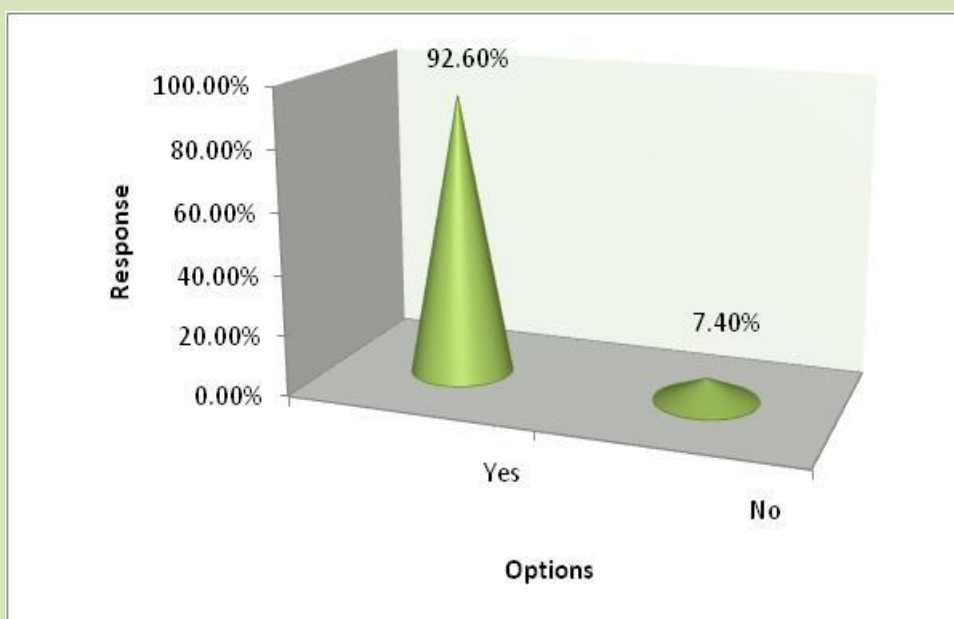
## 5. Are you properly attended to whenever you visit the college?

OPTIONS	RESPONSE
Yes	88%
No	12%



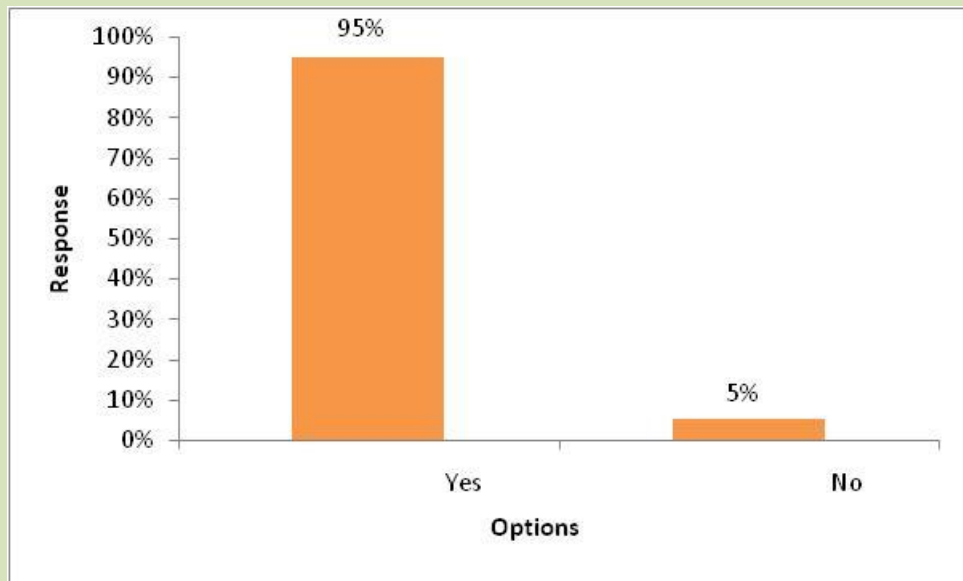
## 6. Is your daughter satisfied with discipline in college?

OPTIONS	RESPONSE
Yes	92.6%
No	7.4%



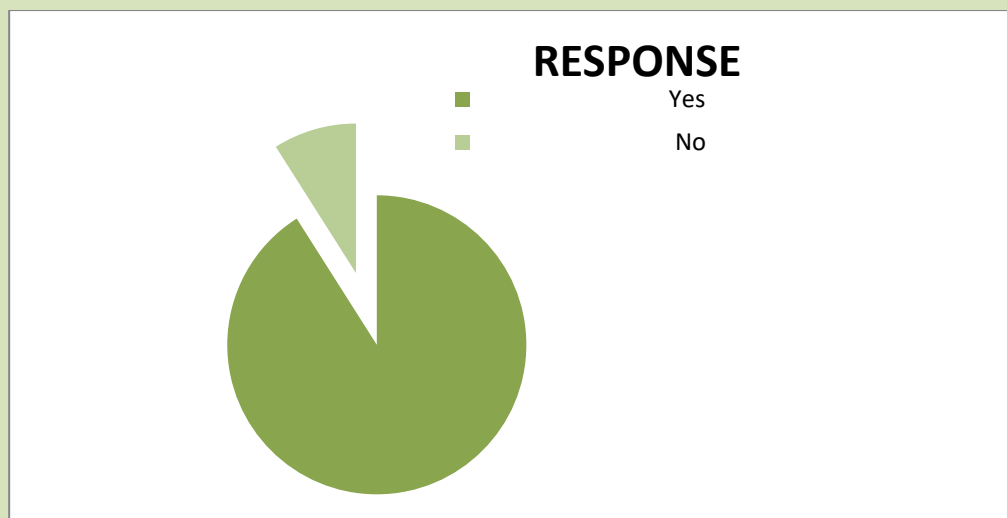
## 7. Is your daughter satisfied with cleanliness of the infrastructure?

OPTIONS	RESPONSE
Yes	95%
No	5%



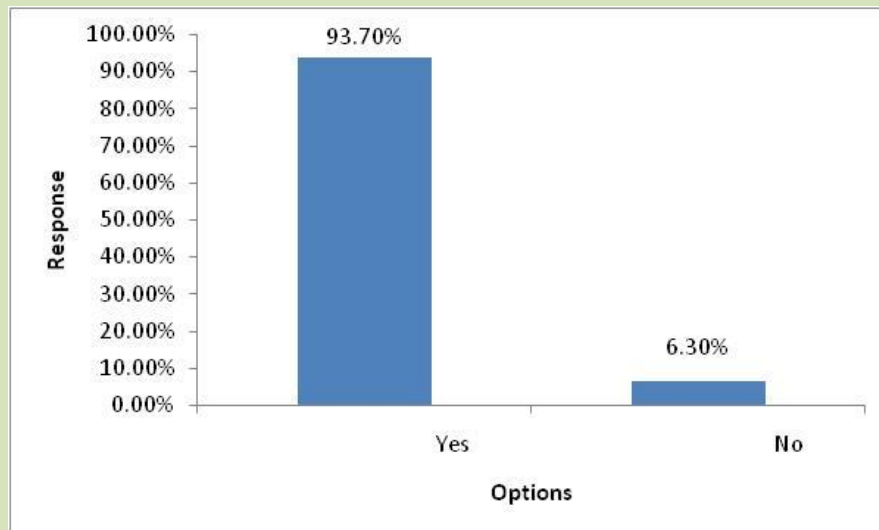
## 8. Is your daughter satisfied with the curriculum of the college?

OPTIONS	RESPONSE
Yes	91%
No	9%



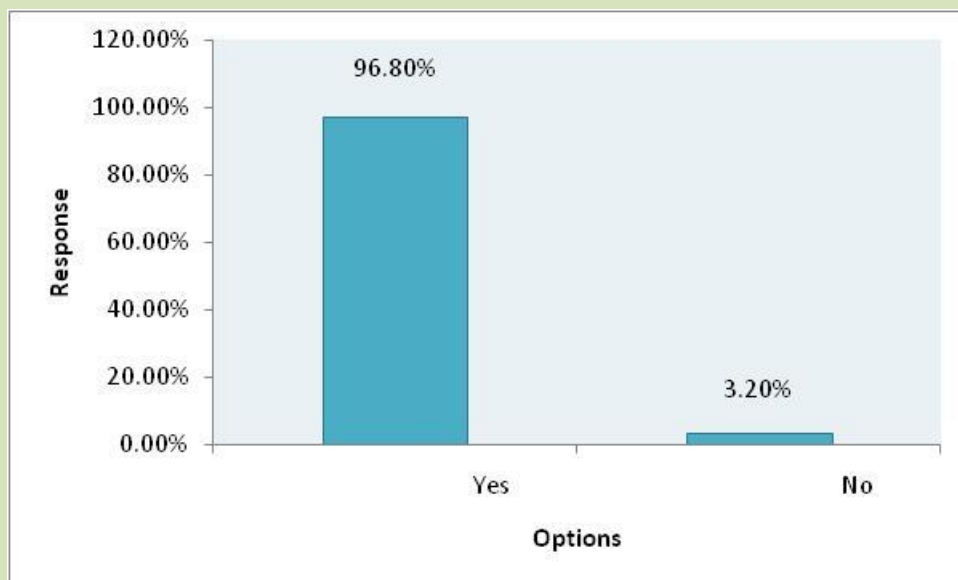
## 9. Does your daughter receive enough support from the faculty?

OPTIONS	RESPONSE
Yes	93.7%
No	6.3%



## 10. Does the college update you about the performance of your daughter?

OPTIONS	RESPONSE
Yes	96.8%
No	3.2%

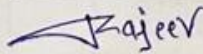


(2019-20)

**PARENTS' FEEDBACK**

Name of Student: Bhawana Class: BSc(NM III) Roll No.: 1615320021

Q. No.	Question	Response	
1.	Is the college staff helpful and cooperative during the admission process? क्या शैक्षिक स्टाफ दाखिले की प्रक्रिया में आपकी सहायता करता है ?	Yes ✓	No
2.	Does your daughter find the faculty of the college learned and updated? क्या आपकी पुत्री शैक्षिक स्टाफ से संतुष्ट है ?	Yes ✓	No
3.	Does your daughter get access to the library books for her studies? क्या आपकी पुत्री पढाई हेतु पुस्तकालय से पुस्तकें लेती है ?	Yes ✓	No
4.	Are you satisfied with the studies of your daughter in the college? क्या आप महाविद्यालय की शिक्षा के स्तर से संतुष्ट है ?	Yes ✓	No
5.	Are you properly attended to whenever you visit the college? महाविद्यालय भ्रमण में दौरान आपसे उचित व संतोषजनक व्यवहार किया जाता है ?	Yes ✓	No
6.	Is your daughter satisfied with discipline in college? क्या आपकी पुत्री महाविद्यालय में अनुशासन से संतुष्ट है ?	Yes ✓	No
7.	Is your daughter satisfied with cleanliness of the infrastructure? क्या आपकी पुत्री महाविद्यालय में साफ सफाई से संतुष्ट है ?	Yes ✓	No
8.	Is Your daughter satisfied with the curriculum of the college? क्या आपकी पुत्री महाविद्यालय के पाठ्यक्रम से संतुष्ट है ?	Yes ✓	No
9.	Does your daughter receive enough support from the faculty? क्या आपकी पुत्री को शैक्षणिक स्टाफ से पूर्ण सहयोग मिलता है ?	Yes ✓	No
10.	Does the college update you about the performance of your daughter? क्या महाविद्यालय आपको आपकी पुत्री की शैक्षणिक व अन्य गतिविधियों से अवगत करवाता है ?	Yes ✓	No



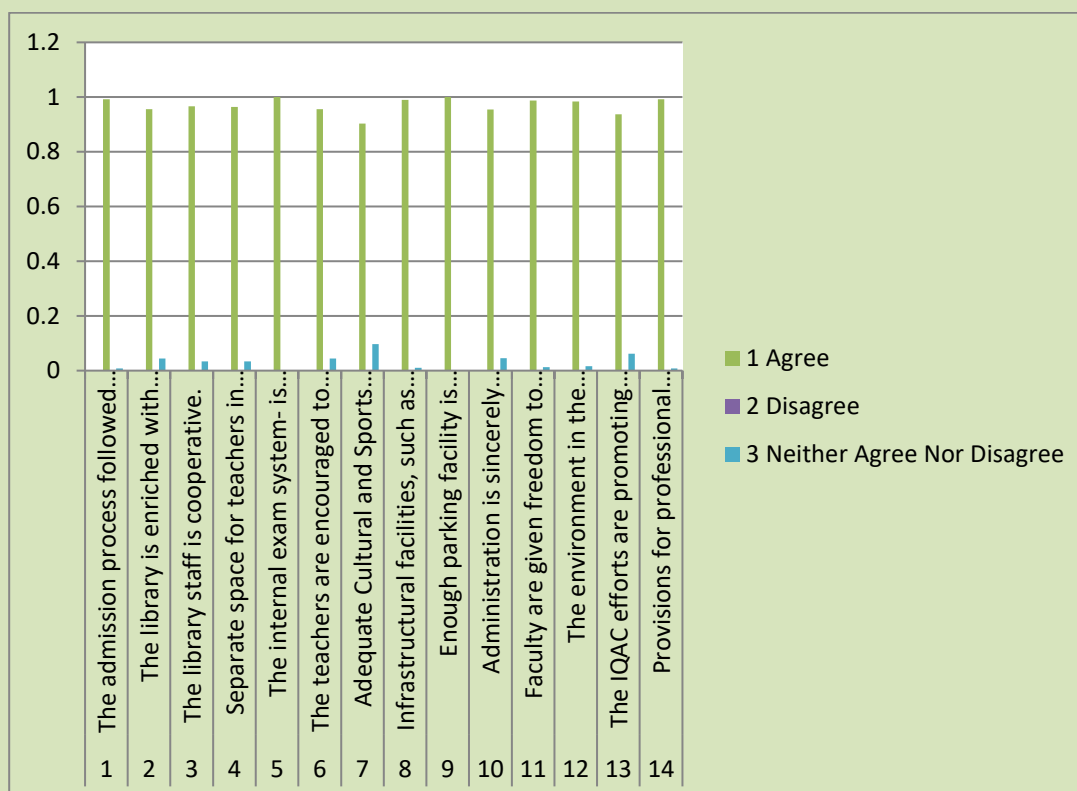
Signature of Parents/Guardian

## TEACHERS' FEEDBACK ANALYSIS

Qus. No.	Nature of Question	1	2	3
		Agree	Disagree	Neither Agree Nor Disagree
1	The admission process followed by college is active and transparent.	98.00%	0.00%	2.00%
2	The library is enriched with number of latest reference/text books/ journals as per syllabus.	74.68%	1.32%	24.00%
3	The library staff is cooperative.	83.65%	0.00%	16.35%
4	Separate space for teachers in college library is available	53.50%	4.25%	42.25%
5	The internal exam system- is transparent and effective	76.50%	3.25%	20.25%
6	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences.	93.75%	0.00%	6.25%
7	Adequate Cultural and Sports Infrastructure.	81.02%	0.00%	18.98%
8	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the college	98.95%	0.00%	1.05%
9	Enough parking facility is available.	100.00%	0.00%	0.00%
10	Administration is sincerely putting efforts for development of college.	87.25%	2.50%	10.25%
11	Faculty are given freedom to express their views for benefit of students and college	98.77%	0.00%	1.23%
12	The environment in the department is conducive to teaching and research.	74.41%	0.00%	25.59%

13	The IQAC efforts are promoting quality of the college.	73.10%	0.25%	26.65%
14	Provisions for professional development are non-discriminatory and fair.	76.44%	0.00%	23.56%

## Graphical Analysis of Teachers' Feedback





## Annexure

### SNRL Jairam Girls College, Lohar Majra Kurukshetra

#### Feedback form for Teachers

Academic Year: 2019-20

Name of Teacher Dr./Ms. SHIKHA GROYAL

Designation: A/p in Com. Arts Department Arts

(1 – Agree, 2- Disagree, 3 – Neither Agree Nor Disagree)

Please Tick (✓) the following parameters

Sr. No.	Parameters	1	2	3
1.	The admission process followed by college is active and transparent	✓		
2.	The library enriched with number of latest reference/ text books / journals as per syllabus.	✓		
3.	The library staff is cooperative	✓		
4.	Separate space for teachers in college library is available	✓		
5.	The internal exam system – is transparent and effective	✓		
6.	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences			✓
7.	Adequate Cultural and Sports Infrastructure	✓		
8.	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the College	✓		
9.	Enough parking facility is available	✓		
10.	Administration is sincerely putting efforts for development of college	✓		
11.	Faculty are given freedom to express their views for benefit of students and college	✓		
12.	The environment in the department is conducive to teaching and research.	✓		
13.	The IQAC efforts are promoting quality of the college			✓
14.	Provisions for professional development are non-discriminatory and fair.			✓

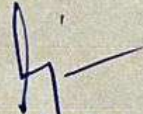
Any Other Suggestion \_\_\_\_\_


  
Signature



### **Action Taken on the basis of feedback responses 2019-20**

1. Teachers to be advised to maintain transparency in evaluation by communicating marks and grades to students.
2. A grievance redressal mechanism has been devised to redress individual as well as collective grievances of students where the administration puts all efforts to solve the grievances
3. Parents are informed about the performance of their ward by the concerned class teachers.
4. Active participation of students is encouraged in the seminars for students to make their learning experience more useful in real life.
5. The frequency of group discussions should be increased.

  
Co-ordinator  
IQAC  
S.N.R.L. Jairam Girls College  
Lohar Majra (Kurukshetra)

  
Principal  
SNRL Jairam Girls College  
Lohar Majra, Kurukshetra