



SNRL JAIRAM GIRL COLLEGE

LOHAR MAJRA, KURUKSHETRA, HARYANA

**(Government Aided and Affiliated to Kurukshetra
University, Kurukshetra)**



FEEDBACK REPORT

2021-2022

By:

Internal Quality Assurance Cell

FEEDBACK SYSTEM

IQAC makes it a tradition to mandatorily collect feedback from alumni through feedback committee. The committee collects the feedback and submits it to IQAC. Then, IQAC analyses the data and takes further action accordingly.

Composition of Feedback Committee

Feedback committee consists of 4-5 members. One of them acts as a convener and others are its members. Composition of committee may change as per direction of principal.

Objective

The objective of taking feedback from alumni is to determine the satisfaction levels of the alumni and identifies scope for institution's betterment.

Methodology

- **Collection of Data:** The feedback is collected manually by circulating the feedback forms.
- **Analysis and Interpretation:** The data is analyzed through charts and diagrams. Microsoft Excel is used for this exercise.
- **Meetings and Action Taken Report:** Based on the analysis, IQAC holds meeting at the end of the academic year to discuss on the analyzed data, and take up the related issues and alumni's suggestions. Necessary actions to be taken are decided accordingly. Likewise, action taken report is prepared.
- **Circulation of Action Taken Report:** The action taken report is circulated among the staff members through IQAC. Action taken report acts as a plan for the next academic year. Department level meetings are also held to execute and implement the action plan.

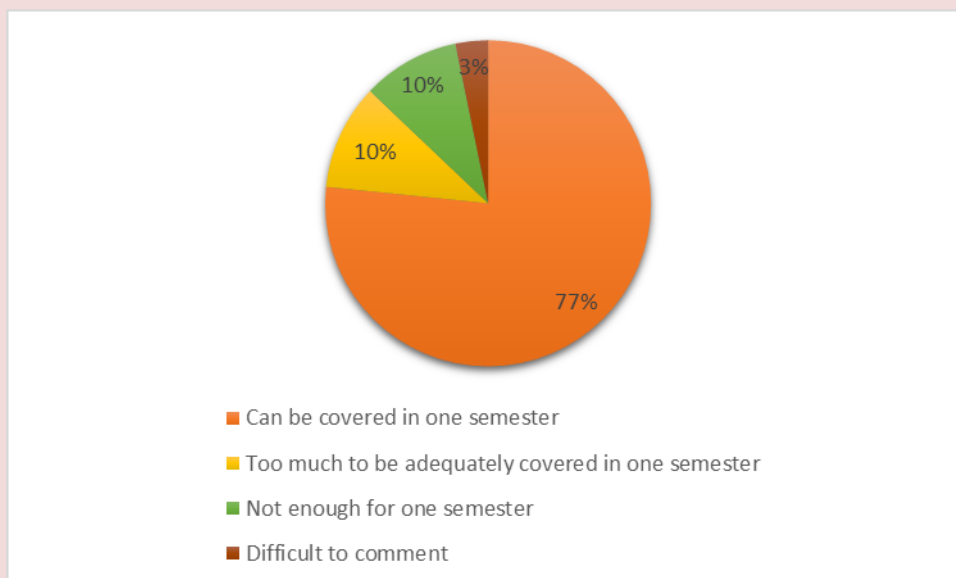
FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

2021-22

STUDENTS FEEDBACK ANALYSIS

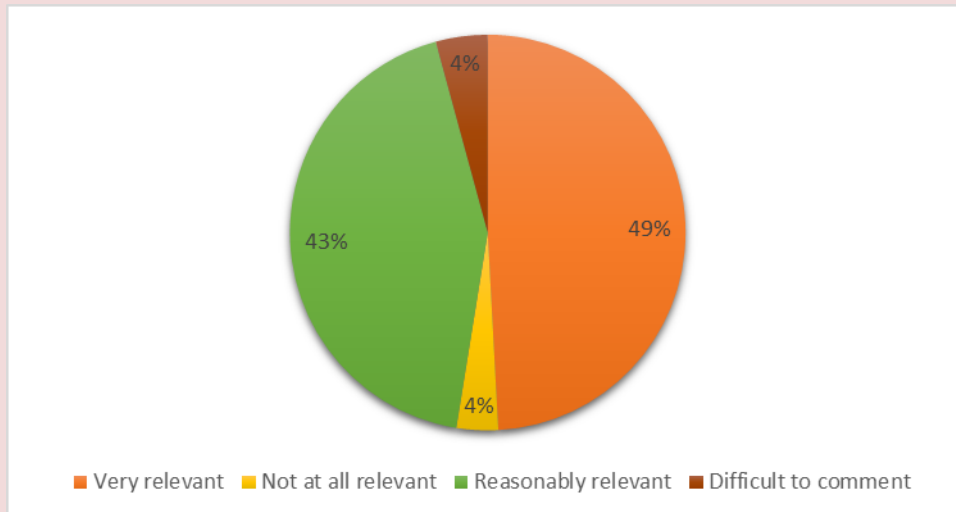
1. Course Content:

- | | | | |
|----|---|----|-----------------------------|
| a) | Can be covered in one semester | c) | Not enough for one semester |
| b) | Too much to be adequately covered in one semester | d) | Difficult to comment |



2. Relevance of the course in the overall structure of program

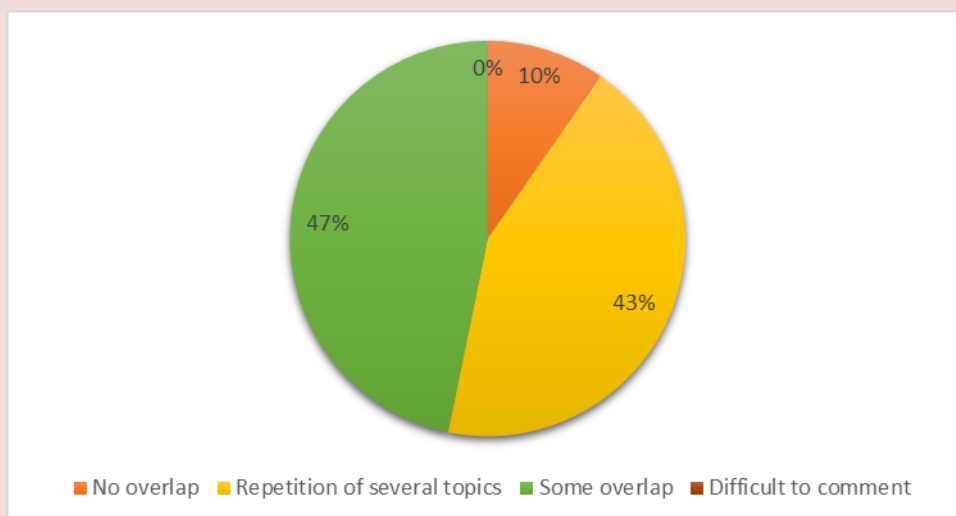
- | | | | |
|----|---------------------|----|----------------------|
| a) | Very relevant | c) | Not at all relevant |
| b) | Reasonably relevant | d) | Difficult to comment |



3. Overlap with other courses

- a) No overlap
- b) Some overlap

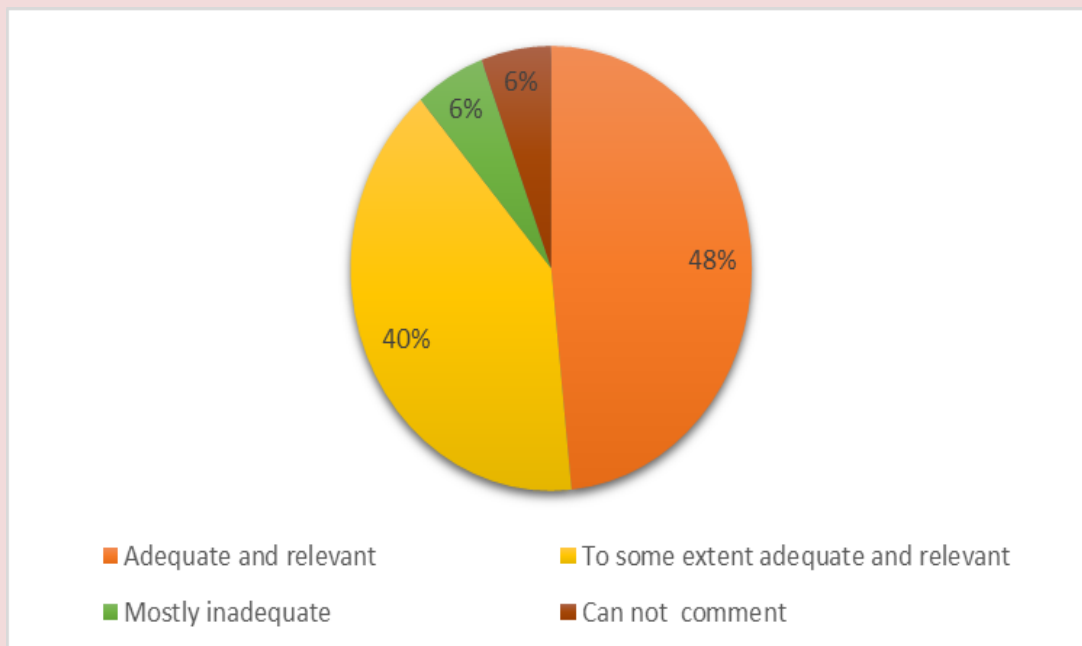
- c) Repetition of several topics
- d) Difficult to comment



4. Recommended Reading material was

- a) Adequate and relevant
- b) To some extent adequate and relevant

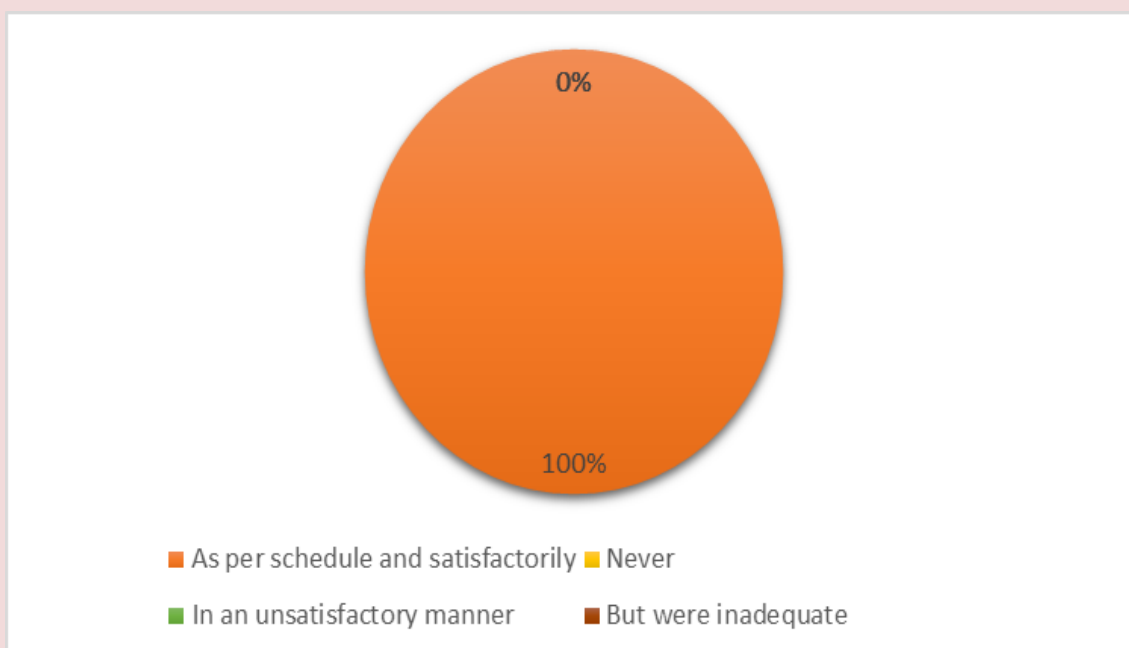
- c) Mostly inadequate
- d) Cannot comment



5. Class tests/mid-semester tests were conducted

- a) As per schedule and satisfactorily
b) Never

- c) In an unsatisfactory manner
d) But were inadequate



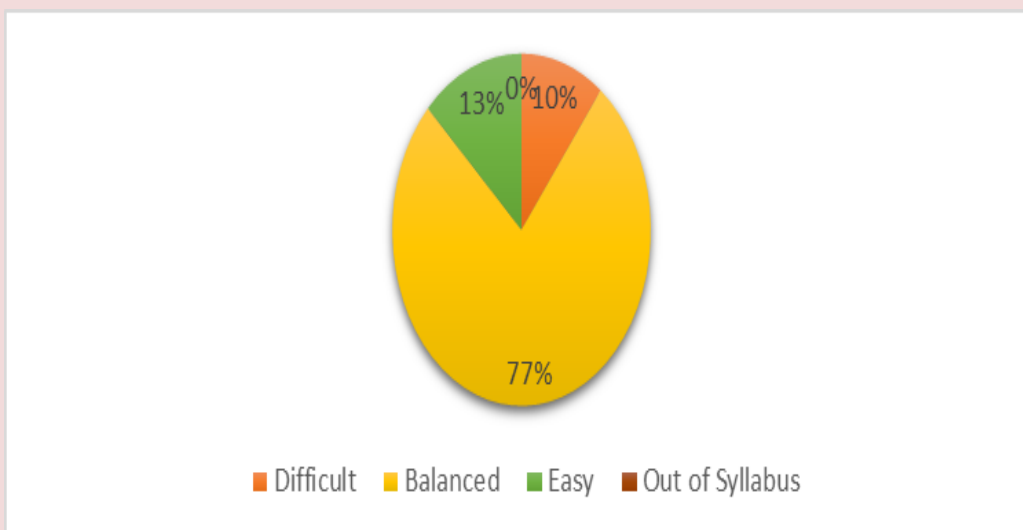
6. The class tests/mid-term tests were

a) Difficult

b) Easy

c) Balanced
Out of

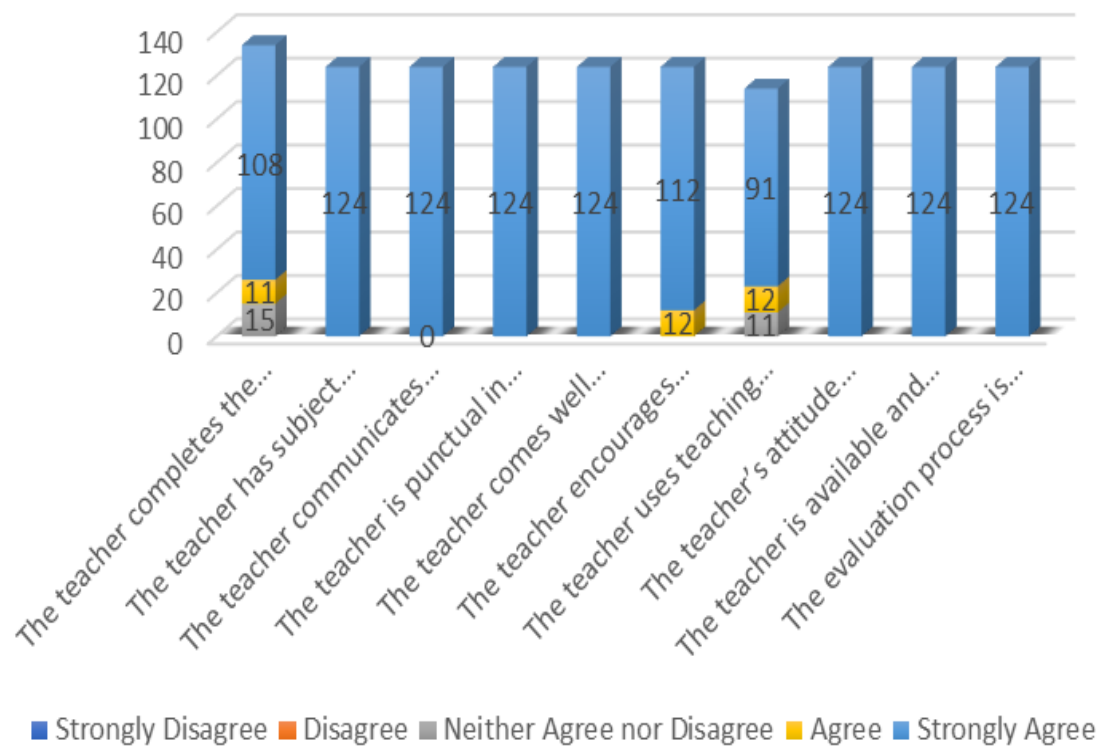
d) Syllabus



II. Using the rating scale below, please tick that best value that expresses your opinion.

(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)

		1	2	3	4	5
1.	The teacher completes the entire syllabus in time					
2.	The teacher has subject knowledge					
3.	The teacher communicates clearly and inspires me by her teaching					
4.	The teacher is punctual in the class					
5.	The teacher comes well prepared for the class					
6.	The teacher encourages participation and discussion in class					
7.	The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.					
8.	The teacher's attitude towards students is friendly & helpful					
9.	The teacher is available and accessible in the College					
10.	The evaluation process is fair and unbiased					



Annexure

Seth Navrang Rai Lohia Jairam Girls College, Lohar Majra, Kurukshetra (Student Feedback Form)

Class: BSC 3rd year
Course Title: BSC

Semester: 6th
Academic year: 2021-22

Feedback (Curriculum, Teaching, Learning & Evaluation)

- I. For each of the question, you are required to indicate your opinion by encircling the letter a, b, c or d.
- Course Content:
 a) Can be covered in one semester
 b) Too much to be adequately covered in one semester
 c) Not enough for one semester
 d) Difficult to comment
 - Relevance of the course in the overall structure of program
 a) Very relevant
 b) Reasonably relevant
 c) Not at all relevant
 d) Difficult to comment
 - Overlap with other courses
 a) No overlap
 b) Some overlap
 c) Repetition of several topics
 d) Difficult to comment
 - Recommended Reading material was
 a) Adequate and relevant
 b) To some extent adequate and relevant
 c) Mostly inadequate
 d) Cannot comment
 - Class tests/mid-semester tests were conducted
 a) As per schedule and satisfactorily
 b) Never
 c) In an unsatisfactory manner
 d) But were inadequate
 - The class tests/mid-term tests were
 a) Difficult
 b) Easy
 c) Balanced
 d) Out of Syllabus

- II. Using the rating scale below, please tick that best value that expresses your opinion.
(1-strongly disagree, 2-disagree, 3-neither agree nor disagree, 4-agree, 5-strongly agree)

		1	2	3	4	5
1.	The teacher completes the entire syllabus in time					✓
2.	The teacher has subject knowledge					✓
3.	The teacher communicates clearly and inspires me by her teaching				✓	
4.	The teacher is punctual in the class				✓	
5.	The teacher comes well prepared for the class				✓	
6.	The teacher encourages participation and discussion in class				✓	
7.	The teacher uses teaching aids, handouts, gives suitable references, make presentations and conducts seminars/tutorials, etc.					✓
8.	The teacher's attitude towards students is friendly & helpful					✓
9.	The teacher is available and accessible in the College					✓
10.	The evaluation process is fair and unbiased					✓

III. Suggestions for improvements

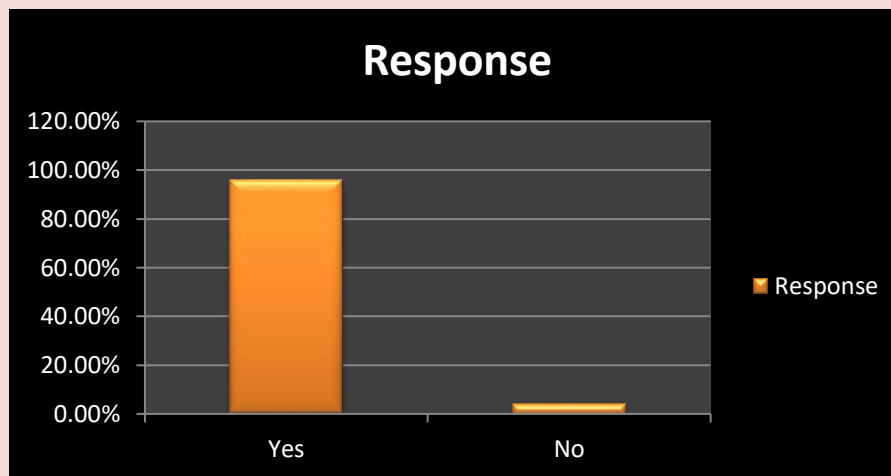
1.	Suggestion regarding Library Facility	Its good
2.	Suggestion regarding Extra Co-Curricular activity	well maintained
3.	Suggestion regarding Internet facility	good
4.	Any Other Suggestion	

(i) Name and Signature of Student (Optional) Gurpreet

ALUMNI FEEDBACK ANALYSIS

1. Do you feel proud to be associated with this college as alumni?

Options	Response
Yes	95.95%
No	4.05%



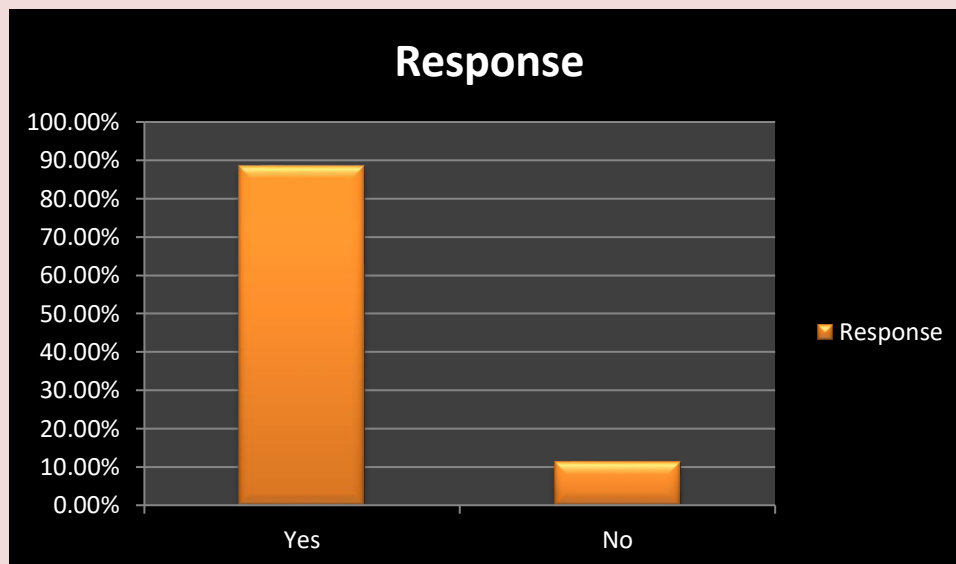
2. How do you rate development activities organized by the college for your overall development?

Options	Response
A. Highly Efficient	68.32%
B. Efficient	20.35%
C. Satisfactory	11.33%
D. Below Satisfactory	0%



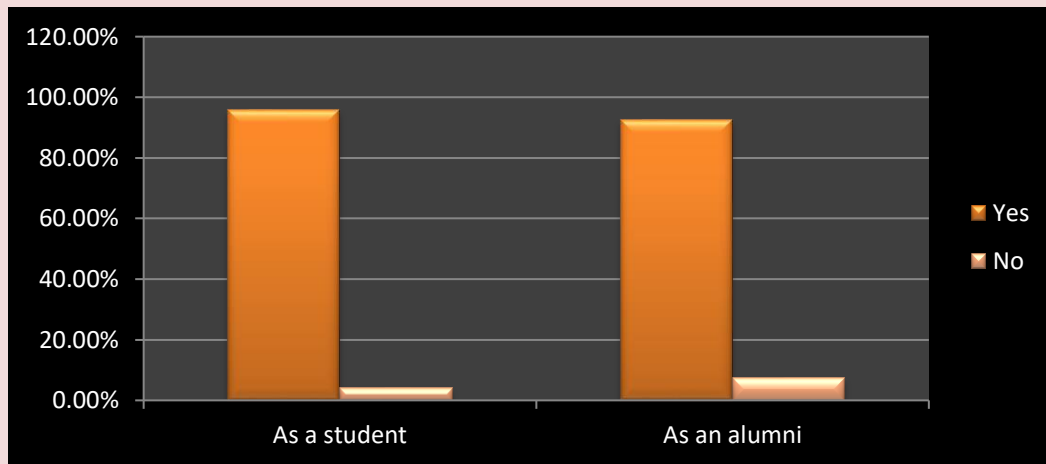
3. Are you willing to contribute to the development of the college?

Options	Response
Yes	88.58%
No	11.42%



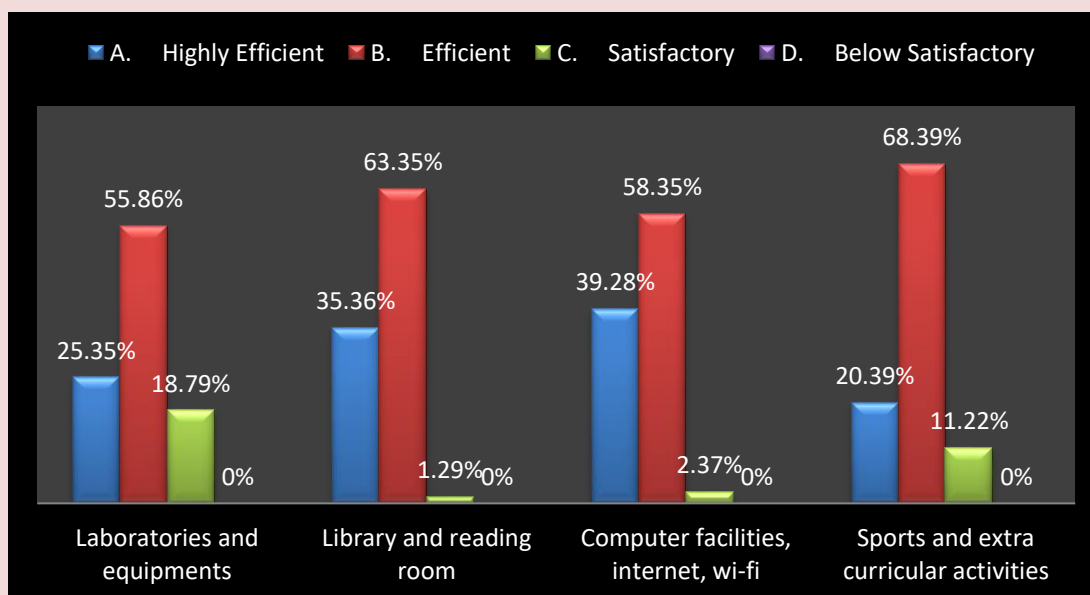
4. Were/Are your grievances properly handled at the college ?

Options	As a student	As an alumni
Yes	95.85%	92.56%
No	4.15%	7.44%



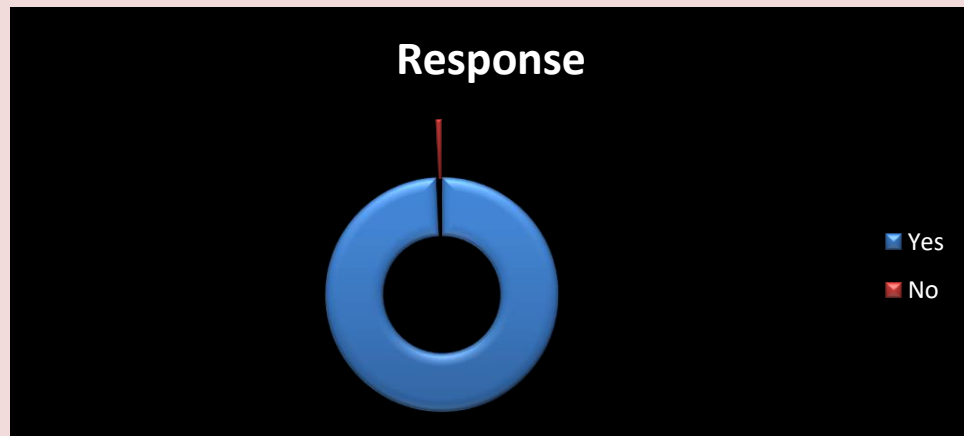
5. Rate the adequacy of the following as they were during your tenure as a student at this college.

Options	Laboratories and equipments	Library and reading room	Computer facilities, internet, Wi-Fi	Sports and extracurricular activities
A. Highly Efficient	25.35%	35.36%	39.28%	20.39%
B. Efficient	55.86%	63.35%	58.35%	68.39%
C. Satisfactory	18.79%	1.29%	2.37%	11.22%
D. Below Satisfactory	0%	0%	0%	0%



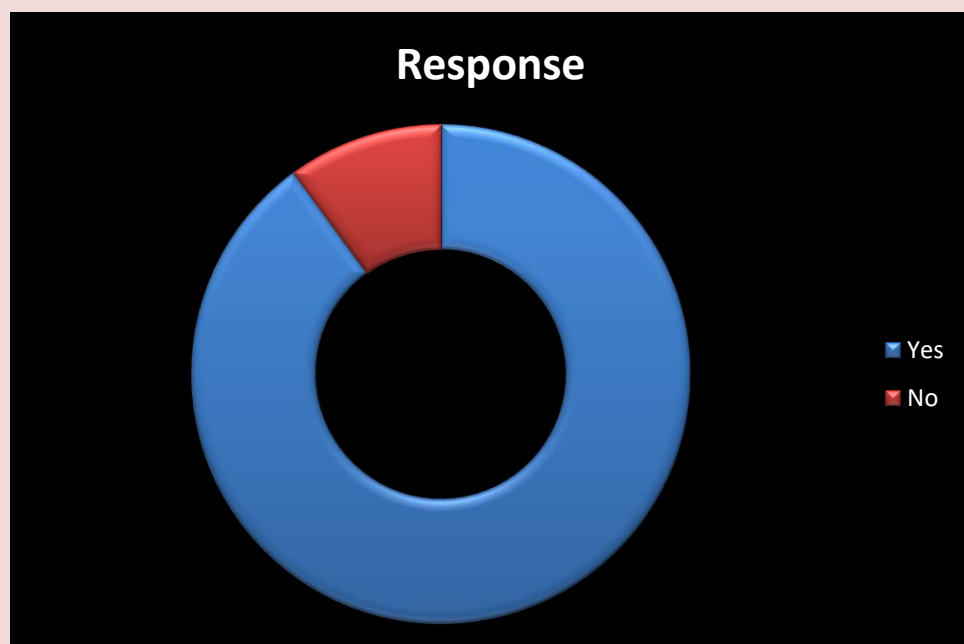
6. Have you obtained sufficient subject knowledge (both in theory and practical) at this college?

Options	Response
Yes	99.25%
No	0.75%



7. Were the HODs and faculty cooperative?

Options	Response
Yes	89.95%
No	10.05%



Annexure

seth Navrang Rai Lohia Jairam Girls College
Lohar Majra, Kurukshetra

Web: www.jairamgroups.org
Email: jrgcollegekkr@gmail.com
Contact No: 01744-274559

Alumni Feedback form

photo

ESSENTIAL DETAILS

Alumni Name: LOVEJEET KAUR
 Father's Name: LALKAR SINGH Mother's Name: CHARMEE KAUR
 Year of Passing out: 2022 Class: BA
 Permanent Address: WARD No-3, GARHI SINGHAN, BHOR SAIDA, KURUKSHETRA
 Designation (if any):
 Present Organization and : B.ed (Jairam College)
 Address of Organization (if any)
 E-Mail ID: lovejeetkaur25911@gmail.com
 Contact No.: 8683025911 Mobile No.: 8683025911

Kindly select the appropriate option as per the following criteria.
 A - Highly Efficient, B - Efficient, C - Satisfactory, D - Below Satisfaction

I. FEEDBACK ABOUT COLLEGE

1. Do you feel proud to be associated with this college as an Alumni? Yes ☒ No ☐
 2. How do you rate development activities organized by the college for your overall development? A ☒ B ☐ C ☐ D ☐
 3. Are you willing to contribute to the development of the college? Yes ☒ No ☐
 4. Were/Are your grievances properly handled at the college?
 a) As a student Yes ☒ No ☐
 b) As an alumni Yes ☒ No ☐
 5. Rate the adequacy of following as they were during your tenure as Student at this college
 a) Laboratories and Equipments A ☒ B ☐ C ☐ D ☐
 b) Library and Reading Room A ☒ B ☐ C ☐ D ☐
 c) Computer Facilities, Internet, Wi-Fi A ☒ B ☐ C ☐ D ☐
 d) Sports and Extracurricular activities A ☒ B ☐ C ☐ D ☐

II. FEEDBACK DEPARTMENT & FACULTY

6. Have you obtained sufficient subject knowledge (both in theory and practice) at this College? Yes ☒ No ☐
 7. Were the HODs and Faculty cooperative? Yes ☒ No ☐

III. Most Memorable Moment in this college (If Any): Time ☺, Everything. Studies, Activities, Lunch

IV. Suggestions for Improvements: No.

V. Any contact of Alumni Settled in Foreign country

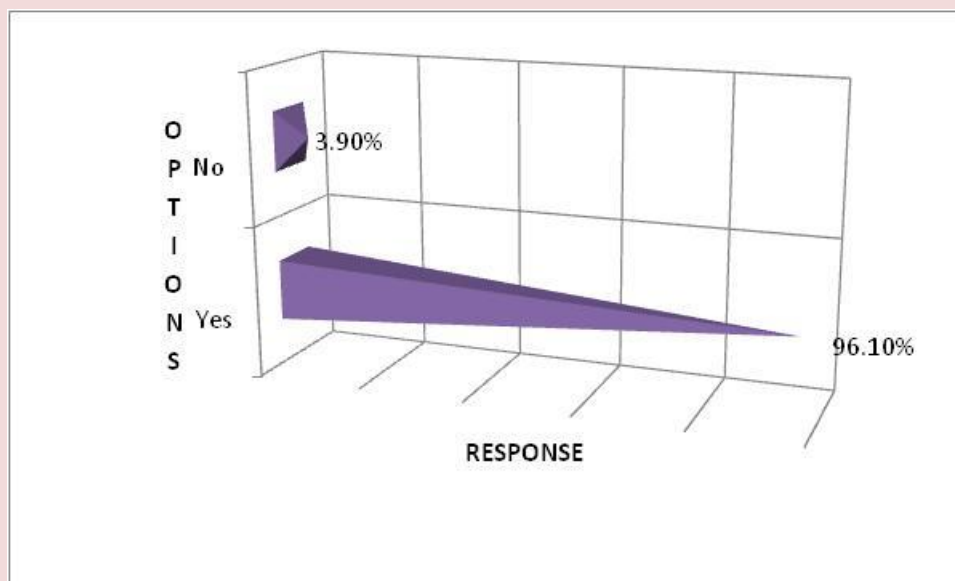
Name	Contact	Country

Date: 22 September 2022 Signature: [Signature]

PARENTS' FEEDBACK ANALYSIS

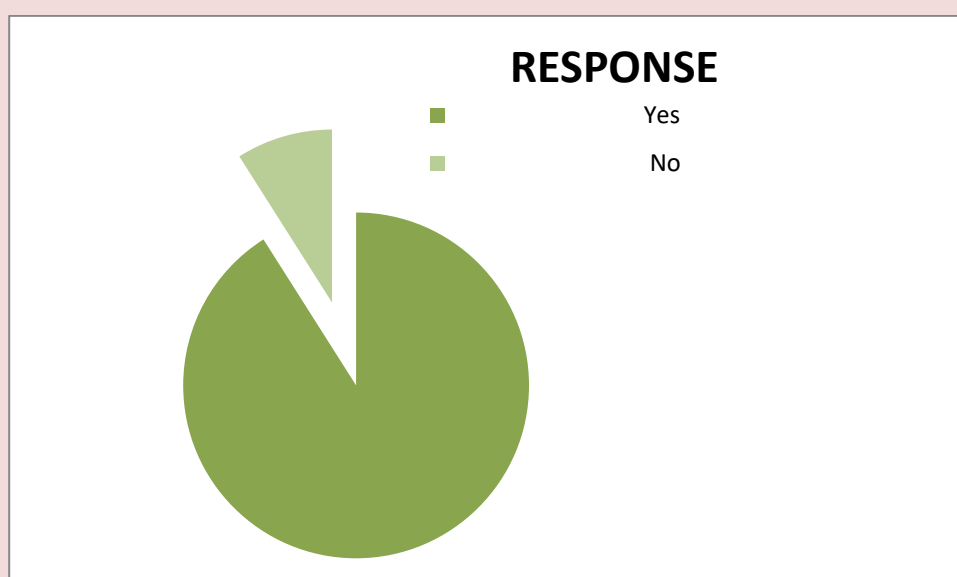
1.Is the college staff helpful and co-operative during the admission process?

OPTIONS	RESPONSE
Yes	96.1%
No	3.9%



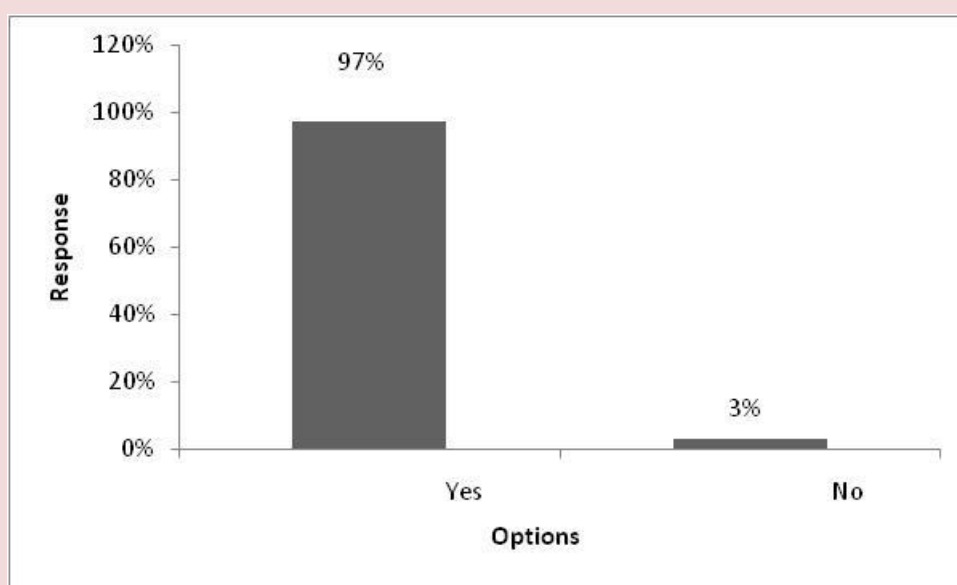
2.Does your daughter find the faculty of the college learned and updated?

OPTIONS	RESPONSE
Yes	91%
No	9%



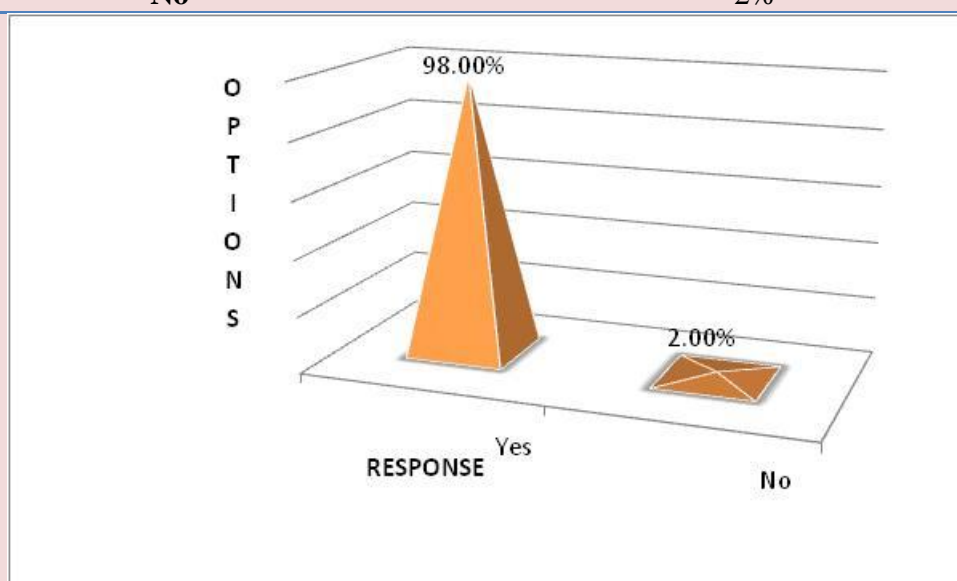
3..Does your daughter get access to the library books for her studies?

OPTIONS	RESPONSE
Yes	93.8%
No	7.2%



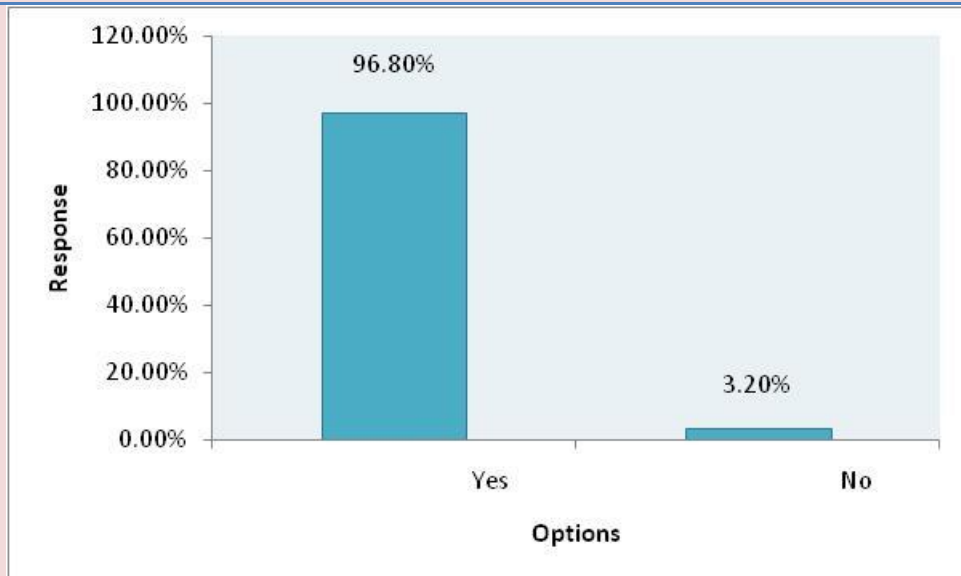
4..Are you satisfied with the studies of your daughter in the college?

OPTIONS	RESPONSE
Yes	98%
No	2%



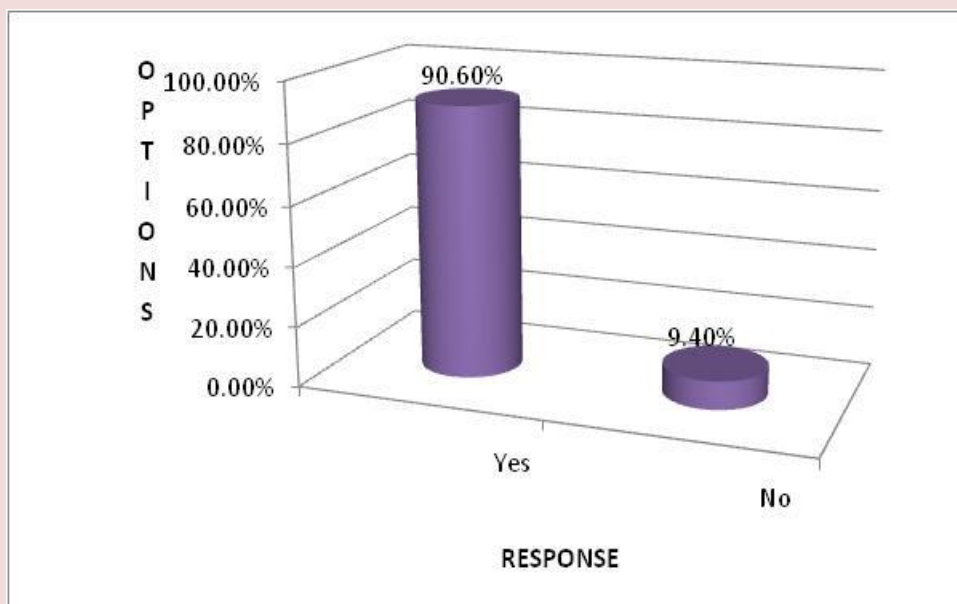
5.Are you properly attended to whenever you visit the college?

OPTIONS	RESPONSE
Yes	96.2%
No	3.8%



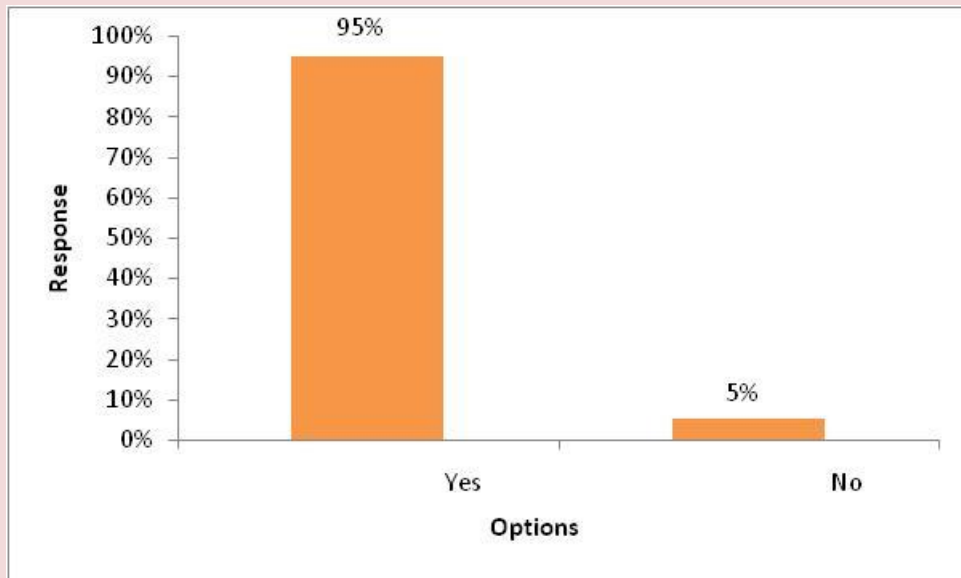
6.Is your daughter satisfied with discipline in college?

OPTIONS	RESPONSE
Yes	90.6%
No	9.4%



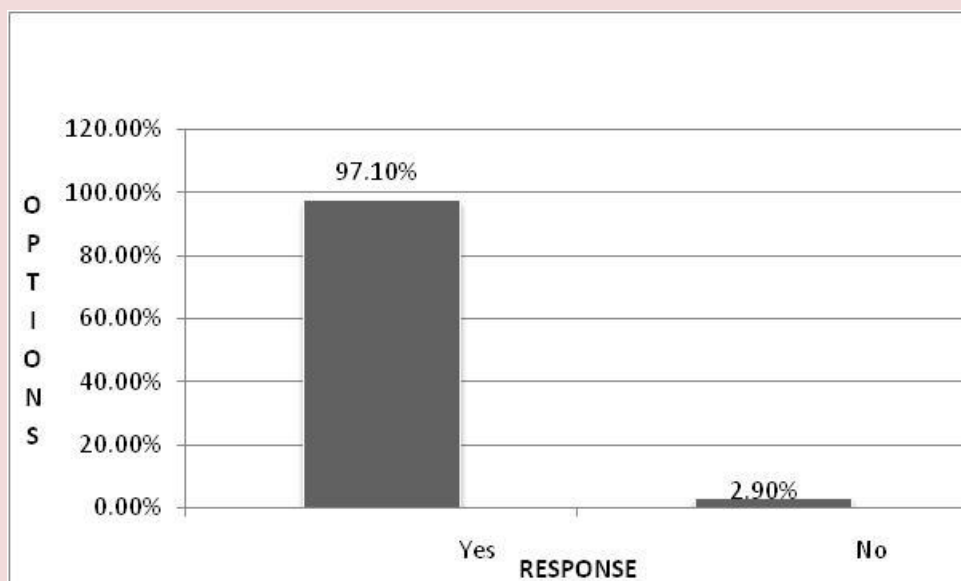
7.Is your daughter satisfied with cleanliness of the infrastructure?

OPTIONS	RESPONSE
Yes	95%
No	5%



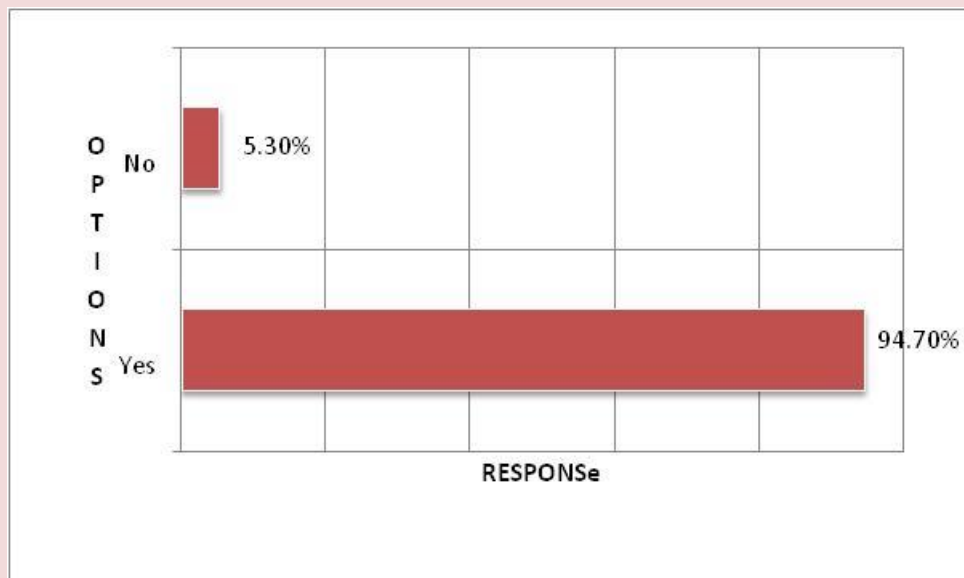
8.Is your daughter satisfied with the curriculum of the college?

OPTIONS	RESPONSE
Yes	97.10%
No	2.90%



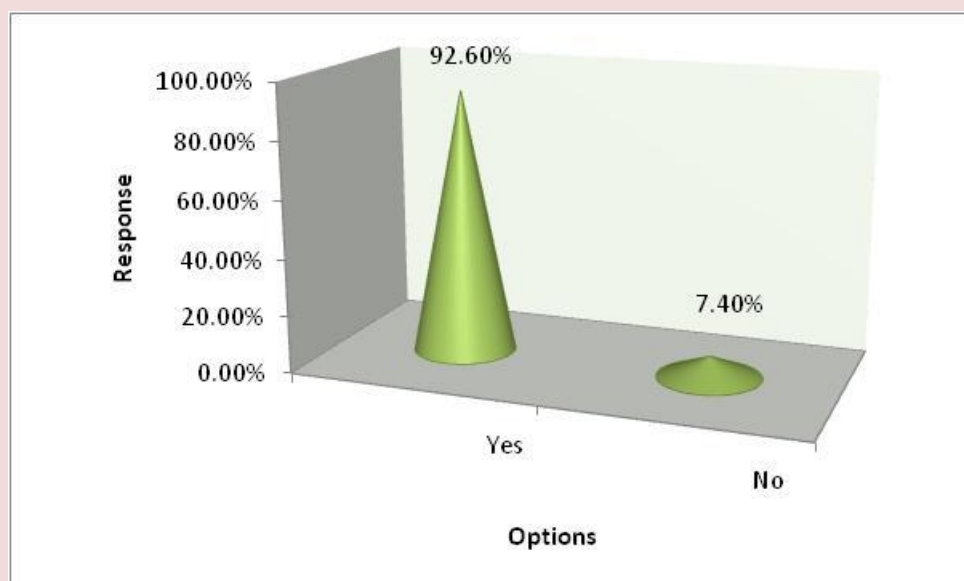
9.Does your daughter receive enough support from the faculty?

OPTIONS	RESPONSE
Yes	94.7%
No	5.3%



10. Does the college update you about the performance of your daughter?

OPTIONS	RESPONSE
Yes	92.6%
No	7.4%



Annexure

PARENTS' FEEDBACK

39
2021-22
Session

Name of Student: Anupriya Class: M.C. Class II Roll No.: 2202112168KP

Q. No.	Question	Response	
1.	Is the college staff helpful and cooperative during the admission process? क्या शैक्षिक स्टाफ दाखिले की प्रक्रिया में आपकी सहायता करता है ?	Yes	No
2.	Does your daughter find the faculty of the college learned and updated? क्या आपकी पुत्री शैक्षिक स्टाफ से संतुष्ट है ?	Yes	No
3.	Does your daughter get access to the library books for her studies? क्या आपकी पुत्री पढाई हेतु पुस्तकालय से पुस्तकें लेती है ?	Yes	No
4.	Are you satisfied with the studies of your daughter in the college? क्या आप महाविद्यालय की शिक्षा के स्तर से संतुष्ट है ?	Yes	No
5.	Are you properly attended to whenever you visit the college? महाविद्यालय भ्रमण में दौरान आपसे उचित व संतोषजनक व्यवहार किया जाता है ?	Yes	No
6.	Is your daughter satisfied with discipline in college? क्या आपकी पुत्री महाविद्यालय में अनुशासन से संतुष्ट है ?	Yes	No
7.	Is your daughter satisfied with cleanliness of the Infrastructure? क्या आपकी पुत्री महाविद्यालय में साफ सफाई से संतुष्ट है ?	Yes	No
8.	Is Your daughter satisfied with the curriculum of the college? क्या आपकी पुत्री महाविद्यालय के पाठ्यक्रम से संतुष्ट है ?	Yes	No
9.	Does your daughter receive enough support from the faculty? क्या आपकी पुत्री को शैक्षणिक स्टाफ से पूर्ण सहयोग मिलता है ?	Yes	No
10.	Does the college update you about the performance of your daughter? क्या महाविद्यालय आपको आपकी पुत्री की शैक्षणिक व अन्य गतिविधियों से अवगत करवाता है ?	Yes	No

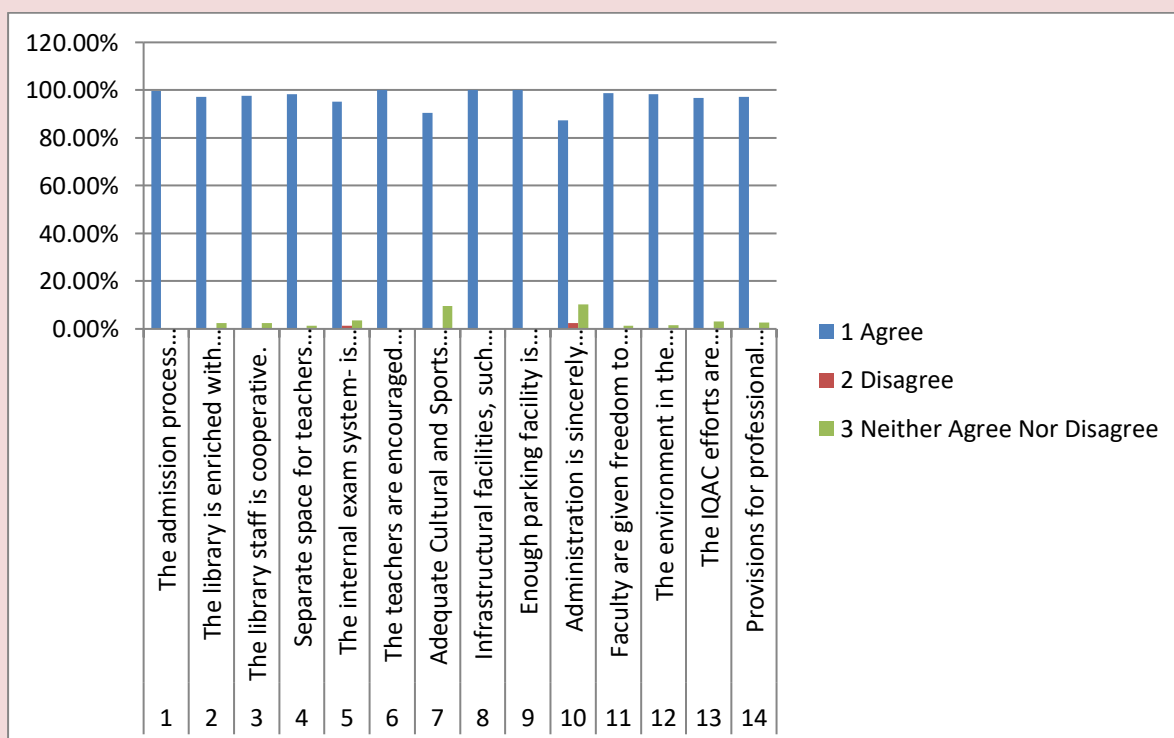


Signature of Parents/Guardian

TEACHERS' FEEDBACK ANALYSIS

Qus. No.	Nature of Question	1	2	3
		Agree	Disagree	Neither Agree Nor Disagree
1	The admission process followed by college is active and transparent.	99.69%	0.00%	0.31%
2	The library is enriched with number of latest reference/text books/ journals as per syllabus.	97.25%	0.32%	2.43%
3	The library staff is cooperative.	97.63%	0.00%	2.37%
4	Separate space for teachers in college library is available	98.35%	0.25%	1.40%
5	The internal exam system- is transparent and effective	95.26%	1.25%	3.49%
6	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences.	100.00%	0.00%	0.00%
7	Adequate Cultural and Sports Infrastructure.	90.36%	0.00%	9.64%
8	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the college	100.00%	0.00%	0.00%
9	Enough parking facility is available.	100.00%	0.00%	0.00%

10	Administration is sincerely putting efforts for development of college.	87.25%	2.50%	10.25%
11	Faculty are given freedom to express their views for benefit of students and college	98.77%	0.00%	1.23%
12	The environment in the department is conducive to teaching and research.	98.36%	0.00%	1.64%
13	The IQAC efforts are promoting quality of the college.	96.65%	0.25%	3.10%
14	Provisions for professional development are non-discriminatory and fair.	97.25%	0.00%	2.75%



Annexure

SNRL Jairam Girls College, Lohar Majra Kurukshetra

Feedback form for Teachers

Academic Year: 2021-2022

Name of Teacher Dr./Ms. Dr. Sunita Rani

Designation: Asst. Prof. Department Punjabi

(1 – Agree, 2- Disagree, 3 – Neither Agree Nor Disagree)

Please Tick (✓) the following parameters


Sr. No.	Parameters	1	2	3
1.	The admission process followed by college is active and transparent	✓		
2.	The library enriched with number of latest reference/ text books / journals as per syllabus.	✓		
3.	The library staff is cooperative	✓		
4.	Separate space for teachers in college library is available	✓		
5.	The internal exam system – is transparent and effective	✓		
6.	The teachers are encouraged to organize and participate in seminars/ workshops/ conferences	✓		
7.	Adequate Cultural and Sports Infrastructure	✓		
8.	Infrastructural facilities, such as teacher's rooms, class rooms and toilets are adequate in the College	✓		
9.	Enough parking facility is available	✓		
10.	Administration is sincerely putting efforts for development of college	✓		
11.	Faculty are given freedom to express their views for benefit of students and college	✓		
12.	The environment in the department is conducive to teaching and research.	✓		
13.	The IQAC efforts are promoting quality of the college	✓		
14.	Provisions for professional development are non-discriminatory and fair.	✓		

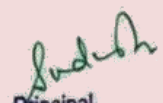
Any Other Suggestion _____


Signature

Action taken on the basis of feedback response 2021-2022

1. For Academic improvement Add- On Courses were introduced.
2. Teacher opted Smart classroom and ICT for effective teaching learning environment.
3. For overall Development of the students' collaborative activities were organized under MOU's.
4. Web Based OPAC (Online Public Access Catalogue), E-books, Syllabus, Question Papers, Open Access resources as well as N-List database for PG students were made available.
5. Faculty repeatedly reached out to the students who were falling behind.
6. Mentor-Mentee platform was strengthened.
7. Teachers also ensure to reach out to the students and helped them deal with the stress.
8. The college Campus has fully equipped with WIFI and Digital facilities.
9. Group Discussions and Debates sessions were conducted.


Co-ordinator
IQAC
S.N.R.L. Jairam Girls College
Lohar Majra (Kurukshetra)


Principal
SNRL Jairam Girls College
Lohar Majra, Kurukshetra